

IBM System Networking RackSwitch G8124 and  
G8124-E



# Installation Guide



IBM System Networking RackSwitch G8124 and  
G8124-E



# Installation Guide

**Note:** Before using this information and the product it supports, read the *Warranty Information* document, the general information in Appendix B, "Notices," on page 61, and the *Important Notices* document that comes with the product. Read the *IBM System Safety Notices* and the *License Agreement for Machine Code (LAMC)* document on the *IBM Documentation CD*. Read the *Environmental Notices and User Guide* on the *IBM Environmental Notices CD*.

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## Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information** (安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφαλείας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

د  
معلومات  
السلامة  
التي  
تحتوي  
على  
تعليمات  
السلامة  
التي  
يجب  
قراءتها  
قبل  
تركيب  
هذا  
المنتج

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་རྒྱུ་འདི་བདེ་སྲོད་མ་བྱས་གོང་། རྒྱུ་ལྷོ་ཡིད་གཟབ་  
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་ལྡེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

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Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen  
canjbinj soengq cungj vahgangj ancien siusik.

### Important:

Each caution and danger statement in this document is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Systems Safety Notices* document.

For example, if a caution statement is labeled “D005,” translations for that caution statement are in the *Systems Safety Notices* document under “D005.”

Be sure to read all caution and danger statements in this document before you perform the procedures. Read any additional safety information that comes with the switch or optional device before you install the device.



### DANGER

**Hazardous voltage, current, or energy levels are present inside any component that has this label attached. Do not open any cover or barrier that contains this label.**

(L001)



**DANGER**

Rack-mounted devices are not to be used as shelves or work spaces.

(L002)

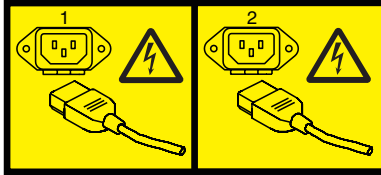




**DANGER**

Multiple power cords. The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.

(L003)



or



**DANGER**

An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (D004)





## **DANGER**

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices.

To connect:

1. Turn off everything (unless instructed otherwise).
  2. Attach all cables to the devices.
  3. Attach the signal cables to the connectors.
  4. Attach the power cords to the outlets.
  5. Turn on the devices.
- Sharp edges, corners and joints may be present in and around the system. Use care when handling equipment to avoid cuts, scrapes and pinching.

(D005)



**CAUTION:**

Ensure the building power circuit breakers are turned off **BEFORE** you connect the power cord or cords to the building power. (C023)



**CAUTION:**

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)



**CAUTION:**

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)



**CAUTION:**

This product contains a Class 1M laser. Do not view directly with optical instruments. (C028)



## DANGER

Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

(R001 part 1 of 2)



**CAUTION:**

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001 part 2 of 2)

**Important:**

This product is also designed for IT power distribution systems with phase-to-phase voltage of 230V.

**Important:**

Maschinenlärminformations-Verordnung - 3. GPSGV, der höchste Schalldruckpegel beträgt 70 dB (A) oder weniger.



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## Chapter 1. Introduction

This *Installation Guide* provides information and instructions for installing and removing the IBM® System Networking RackSwitch™ G8124 and G8124-E. For information about configuration and management of the switch, see the *Command Reference* and the product release notes.

The RackSwitch G8124-E is a performance-enhanced switch with a faster management processor for improved aggregation layer functionality. Both the RackSwitch G8124 and G8124-E have identical Layer 2 and Layer 3 data plane performance characteristics.

The RackSwitch G8124 contains twenty-four 10 Gb SFP+ ports and two RJ-45 management ports. The SFP+ ports can be populated with copper and fiber transceivers.

If documentation updates are available, you can download them from <http://www.ibm.com/supportportal/>. The switch might have features that are not described in the documentation that comes with the switch, and the documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the switch documentation.

To check for documentation updates,

1. Go to <http://www.ibm.com/supportportal/> and click **Documentation**.
2. In the Quick find field enter the name of your product and press Enter.

**Note:** Changes are made periodically to the IBM website. Procedures for locating firmware and documentation might vary slightly from what is described in this document.

---

## The IBM Documentation CD

The IBM *Documentation* CD contains documentation for your switch in Portable Document Format (PDF).

The *Documentation* CD includes the product installation guide, safety document and the license machine access code document. The *Environmental Notices* CD includes the Environmental Notices for the product. To access these documents:

- If you are using a Windows operating system, insert the CD into the CD or DVD drive and from My Computer, double click the CD or DVD drive and select the installation guide that supports your product.
- If you are using a Linux operating system, insert the CD into the CD or DVD drive and run the following command from the `mnt/cd` directory, `sh.linux.sh`. Select the installation guide that supports your product.

## Hardware and software requirements

The IBM *Documentation* CD requires the following minimum hardware and software:

- Microsoft Windows NT 4.0 (with Service Pack 3 or later), Windows 2000, or Red Hat Linux.
- 100 MHz microprocessor.

- 32 MB of RAM.
- Adobe Acrobat Reader 3.0 (or later) or xpdf, which comes with Linux operating systems.

---

## Related documentation

For details about the switch information, statistics, and configuration parameters, see the following related documentation that is available at <http://www.ibm.com/systems/support/>:

- IBM System Networking RackSwitch G8124 *Application Guide*
- IBM System Networking RackSwitch G8124 *Menu-based Command Reference*
- IBM System Networking RackSwitch G8124 *ISCLI–Industry Standard CLI Command Reference*
- IBM System Networking RackSwitch G8124 *BBI Quick Guide*

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## Notices and statements in this document

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is on the IBM *Documentation* CD. Each statement is numbered for reference to the corresponding statement in the *Safety Information* document.

The following notices and statements are used in this document:

- **Note:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- **Attention:** These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage could occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

---

## RackSwitch features

This section provides an overview of RackSwitch features.

### Performance

- 240 Gbps throughput (full duplex), non-blocking switching architecture
- 100% line rate at all packet sizes
- Deterministic port-to-port latency under 700 nanoseconds with 64B packets

### Management Features

- Clients
  - Industry standard command-line interface (ISCLI)
  - Browser-based Interface (BBI)
  - System Networking Switch Center

- Protocols
  - Simple Network Management Protocol (SNMP) v1, v2, v3
  - Secondary Network Time Protocol (NTP) support
  - Dynamic Host Configuration Protocol (DHCP)
- Software upgrades
  - Dual software images
  - Upgrade via serial, browser, or FTP/TFTP

### Software Features

- Security
  - Secure interface login and password
  - RADIUS and TACACS+
  - SSHv2
  - HTTPS Secure Browser-based interface
  - Wire-speed filtering with Access Control Lists (ACLs)
- Layer 2
  - 1024 VLANs (802.1Q), including Private VLANs
  - Multi-link trunking, compatible with Cisco EtherChannel
  - LACP (IEEE 802.3ad)
  - Spanning Tree (802.1D), Multiple Spanning Tree (802.1s), Multiple Spanning Tree (802.1s), Rapid Spanning Tree (802.1w), with Fast Uplink Convergence
  - 16 K forwarding database entries
- Layer 3
  - 128 configurable interfaces (static or DHCP)
  - IP forwarding
  - IGMP Snooping v1, v2, v3
  - 4 K ARP entries
  - RIP v1, v2
  - OSPF
- Quality of service
  - 802.1p priority queues
  - Differentiated Services Code Point (DSCP) support
- Availability
  - Layer 2 failover
  - VRRP

---

## Major components

This section describes the RackSwitch hardware components.

## Hardware options

The following list provides an overview of G8124 hardware:

- Switch unit
- Mounting hardware
  - Standard rack mounting brackets and screws
  - IBM iDataPlex® rack mounting brackets and screws (purchased separately)

- IBM System Networking adjustable 19" 4-post rail mounting brackets and screws (for Power and System x racks that must be purchased separately)

## Switch unit

The RackSwitch G8124 switch unit is a 1U rack-mountable 10 Gigabit Ethernet switch. You can mount it in either the horizontal or vertical direction.

The RackSwitch G8124 and G8124-E allow for flexible mounting, as follows:

- Front-to-rear airflow
- Rear-to-front airflow

The DC powered RackSwitch G8124 provides front-to-rear airflow.

### Ports

The switch unit contains the following ports:

- Twenty-four 10 Gb SFP+ slots
- Two RJ-45 management ports
- One RS-232 console port (mini-USB)

**Note:** Shielded twisted-pair cables are recommended for use in the RJ-45 management ports.

The following illustrations show the ports and controls on the front and rear of the switch.

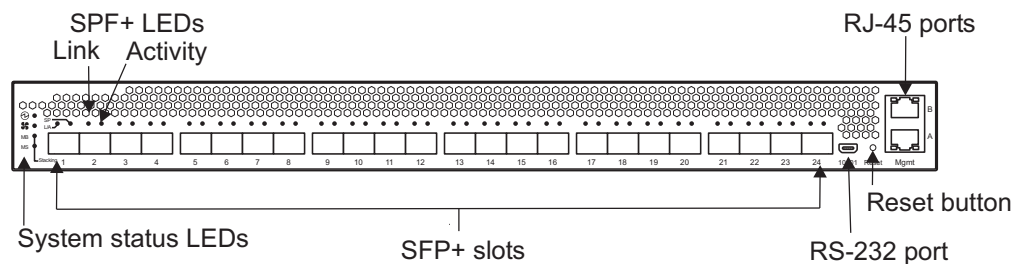


Figure 1. IBM System Networking RackSwitch G8124 front panel

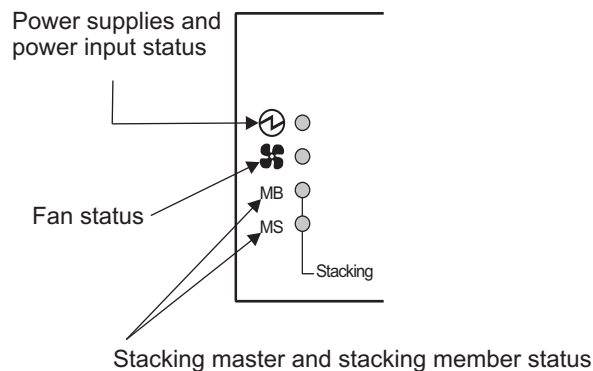


Figure 2. IBM System Networking RackSwitch G8124 front panel (detail)

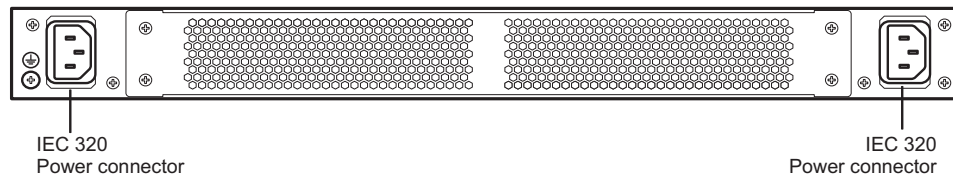


Figure 3. IBM System Networking RackSwitch G8124 rear panel (AC)

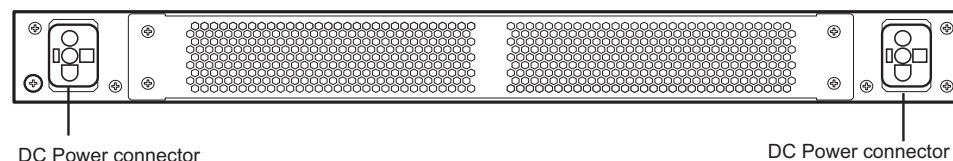


Figure 4. IBM System Networking RackSwitch G8124 rear panel (DC)

### Reset button

The Reset button is recessed within a hole on the right-side of the front panel. Use a straightened paper clip or similar object to press the Reset button. The Reset button enables you to reset the switch, as follows:

- Press **Reset**: The switch resets and reloads the configuration files.
- Press and hold **Reset** for five seconds: The switch resets and configures all settings to the factory defaults.

### Fans

Up to six internal fans cool the switch unit. If an individual fan fails, the other fans continue to run, and the switch unit continues to operate normally. Fans are not customer replaceable.

**Note:** If a fan module fails, the maximum operating temperature drops from 40°C to 35°C (104°F to 95°F).

The Fan LED flashes if there is a failure of one or more fan modules.

### AC power supply

The switch has two redundant 275 W AC power supplies. Each internal power supply has an individual IEC 320 power connector on the rear panel. The power cord attaches to a universal grounded AC power source.



## DANGER

**An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock. (D004)**

Each power supply can be connected to a separate AC circuit to mitigate the risk of down time during a power failure. When used in a redundant configuration, the dual power supplies have a load-sharing capability that enables each power supply to operate at approximately 50 percent of full load. Using redundant power can minimize the power disruption during a power supply failure and extend the expected lifetime of each power supply by operating normally in a conservative power mode.

There is no power switch on the G8124; the switch unit powers up when power is supplied through the power cords.

The Power Supply LED indicates the status of the power supplies. The LED flashes when only one power cord is connected, and is steady when both power cords are connected and operating.

## DC power supply

The DC-powered G8124 has two redundant 250 W DC-DC power supplies, operating from 42V to 60V. Each internal power supply has a DC filter input on the rear panel. The DC power sources are connected to the G8124 via the mating connector cable assemblies provided. One end of the cable is connected to the G8124 and the three DC-input leads connect the DC-input power supply to the site power source. The pigtail end of the cable is color coded, as follows:

*Table 1. Color Code*

Color	Function
Black	Negative (-48V)
Red	Positive (return)
Green	Ground



### CAUTION:

**The product may be equipped with a hard-wired power cable. Ensure that a licensed electrician performs the installation per national electrical code. (C022)**



**CAUTION:**

Ensure that the building power circuit breakers are turned off **BEFORE** you connect the power cord or cords to the building power. (C023)



**CAUTION:**

To reduce the risk of electrical shock or energy hazards:

- This equipment must be installed by trained service personnel in a restricted access location, as defined by NEC and IEC 60950, The Standard for Safety of Information Technology Equipment.
- Connect the equipment to a reliably grounded, safety extra low voltage (SELV) source. A SELV source is a secondary circuit that is designed so that normal and single fault conditions do not cause the voltages to exceed a safe level (60 volts DC).
- The branch circuit overcurrent protection must be rated per the following table.
- Use copper wire conductor only, not exceeding 3 m (9.8 ft.) in length and sized according to the following table.
- Torque the wiring-terminal screws to the values in the following table.
- Incorporate a readily available approved and rated disconnect device in the field wiring.

**(C033)**

*Table 2. Power specifications*

<b>Power</b>	<b>Specification</b>
Circuit breaker rating	Minimum and maximum: 20 amps
Wire size	<ul style="list-style-type: none"><li>• 16 AWG DC power cable from PDP output to server input)</li><li>• 1.31 mm<sup>2</sup></li></ul>
Wiring terminal screw torque	<ul style="list-style-type: none"><li>• inch pounds</li><li>• newton meters</li></ul>

Each power supply can be connected to a separate DC power source to mitigate the risk of down time during a power failure. When used in a redundant configuration, the dual power supplies have a load-sharing capability that allows each supply to operate at approximately 50 percent of full load. Using redundant power can minimize the power disruption during a power supply failure and extend the expected lifetime of each supply by operating normally in a conservative power mode.

There is no power switch on the RackSwitch; the switch unit powers up when power is supplied through the DC power source.

The Power Supply LED indicates the status of the power supplies. The LED flashes when only one DC power source is connected, and is steady when both DC power sources are connected.

**Note:** DC power is not available for the RackSwitch G8124-E.

## Switch ports

The RackSwitch switch ports and port options are described in the following sections.

### SFP+ ports



**CAUTION:**

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)



**CAUTION:**

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

Twenty-four Small Form-factor Pluggable Plus (SFP+) ports are located on the front panel. These ports accept supported copper SFP transceivers, optical SFP+ transceivers, or DACs. Transceivers must be purchased separately.

For the available transceivers and DACs for the switch, see <https://www-01.ibm.com/products/hardware/configurator/americas/bhui/launchNI.wss>.

The RackSwitch G8124 accepts any SFP+ DAC that complies to the MSA specification.

### 10/100/1000 Base-T ports

Two 10/100/1000Base-T ports (RJ-45) are located on the front panel. These management ports accept support-in-line management and Control Plane Stacking

The following table describes the pin assignments for the RJ-45 connector pin assignments.

Table 3. RJ-45 connector pin assignments

Pin number	Signal	Description
1	BI DA+	Bi-directional data pair A positive
2	BI DA-	Bi-directional data pair A negative
3	BI DB+	Bi-directional data pair B positive



Table 3. RJ-45 connector pin assignments (continued)

Pin number	Signal	Description
4	BI DB-	Bi-directional data pair B negative
5	BI DC+	Bi-directional data pair C negative
6	BI DC-	Bi-directional data pair C negative
7	BI DD+	Bi-directional data pair D negative
8	BI DD-	Bi-directional data pair D negative

## Console port

The RS-232 (mini-USB) serial console port is located on the right-side of the front panel. An external cable is required to convert to a D9 connector. The following table describes the pinouts for the mini-USB port.

Table 4. Console port pin assignments

Pin number	Function
Pin 1	No connect
Pin 2	RS232-SIN
Pin 3	RS232_SOUT
Pin 4	No connect
Pin 5	Ground

The following table describes the wiring of the console cable.



Table 5. Console cable pin assignments

D9 pin number	Wire	Mini-USB pin number
2	Black	3
3	White	2
5	Green	5
1	D9 pins 1, 4, 6 are connected	
4		
6		
7	D9 pin 7 is connected to D9 pin 8	
8		
Shell	Braid	Shell

## Switch LEDs

Two LED stacks provide system status and port link status. The following illustration shows the system LEDs. The system LEDs are described in the following table.

Table 6. System LEDs

Symbol	Description
	Power supplies and power input status
	Fan status
MB	Stacking master LED
MS	Stacking member LED

The following table describes the system LEDs.

Table 7. System LED descriptions

Function	Power	Fan	Master	Member
Total Power Failure	Off	Off	Off	Off
Service Required	Flash green	Flash green	Flash green	Flash green
Power Supplies OK	Steady green	Not applicable	Not applicable	Not applicable
Power Supply Failure	Flash green	Not applicable	Not applicable	Not applicable
Fans OK	Not applicable	Steady green	Not applicable	Not applicable
Fan Failure	Not applicable	Flash green	Not applicable	Not applicable
Stack Master	Not applicable	Not applicable	On	Off
Stack Backup/Member	Not applicable	Not applicable	Off	On
Stack Error	Not applicable	Not applicable	On	Not applicable
Non-Stack Member	Not applicable	Not applicable	Off	Off

### SFP+ LEDs

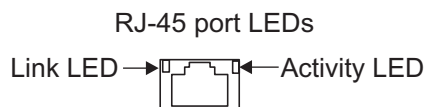
Status LEDs for the SFP+ ports are described in the following table.

Table 8. SFP+ LEDs status

Steady green	Flash green	Off
Link up	Activity	No Link

### RJ-45 LEDs

The RJ-45 LEDs are shown in the following illustration.



Status LEDs for the RJ-45 ports are described in the following table.

Table 9. RJ-45 LEDs status

LED	Steady green	Flashing Amber	Off
Link	Link up	Not applicable	No link
Activity	Not applicable	Activity	No activity

## Technical specifications

The RackSwitch technical specifications are described in the following sections.

### Physical characteristics

The physical characteristics of the RackSwitch G8124 are listed in the following table.

Table 10. Physical characteristics

Specification	Front-to-rear airflow	Rear-to-front airflow
Dimensions (H x W x D)	4.4 x 43.9 x 38.1 cm. (1.73 x 17.3 x 15.0 in.)	4.4 x 43.9 x 38.1 cm. (1.73 x 17.3 x 15.0 in.)
Weight	6.4 kg. (14.1 lb) (maximum)	6.4 kg. (14.1 lb) (maximum)

### Environmental specifications

Table 11. Environmental specifications

Specification	Measurement
Temperature, ambient operating	0°C to +40°C (32° to 104°F)
Temperature (fan failure), operating	0°C to +35°C (32° to 95°F)
Temperature, storage	-40°C to +85°C (-40° to 185°F)
Relative humidity (non-condensing), operating	10 to 90%
Relative humidity (non-condensing), storage	10 to 95%
Altitude, operating	3050 m (10,000 ft)
Altitude, storage	4,573 m (15,000 ft)
Acoustic noise	Less than 65dB
Heat dissipation	1100 BTU/hour (maximum)

### Power specifications

The power specifications for the switch are listed in the following tables.

Table 12. AC power specifications

Specification	Measurement
Number of power supplies	2 (1+1 redundant)
AC-input frequency (universal)	50 - 60 Hz
AC-input voltage (universal)	100-240 VAC
AC inrush current	15 A
AC-input current (typical)	2.75 A (RMS) @ 120 V 1.435 A (RMS) @ 230 V

Table 12. AC power specifications (continued)

Specification	Measurement
AC-input current (maximum)	3.125 A (RMS) @ 120 V 1.630 A (RMS) @ 230 V
AC-input fuse (internal)	5 A
Power supply rated output power	275 W each
System power dissipation (typical)	200 W
DC-output voltage (nominal)	12 V
DC-output current (typical)	15 A

Table 13. DC power specifications

Specification	Measurement
Number of power supplies	2 (1+1 redundant)
Input Voltage	42 to 60 VDC 48 VDC (nominal)
Input Current (maximum)	5.2 A
Power supply output power	250 W

---

## Chapter 2. Installing the RackSwitch and options

This chapter describes the how to install the RackSwitch chassis and the associated RackSwitch components.

- “Installing the RackSwitch in a standard equipment rack” on page 18
- “Installing the RackSwitch in an IBM iDataPlex rack” on page 21
- “Installing the RackSwitch in an IBM System x or Power rack” on page 24
- “Installing the 1U air duct option” on page 28
- “Installing an SFP or SFP+ transceiver” on page 32

**Note:** When replacing a RackSwitch chassis, all internal components must also be removed from the chassis and replaced in the new chassis. For more information on removing and replacing the RackSwitch and components, see Chapter 3, “Removing and replacing the RackSwitch and components,” on page 35.

---

### Before installing the RackSwitch

Locate and record the important product information about the switch in the following table. The identification labels contain the machine-type model (MTM) number, serial number and part number (front, rear panel and/or bottom of the unit), and the media access control (MAC) address (rear of unit) for the switch. The MAC address is not required for opening a service call.

You can also review and record your product serial number and other required information through the software interface by issuing the `show sys-info` command using the ISCLI interface or the `/info/sys/general` command using the MenuCLI interface. For more information about these commands, see “Configuring Vital Product Data after a switch replacement” on page 41.

After the switch is installed most of the identification labels are hidden from view and require removing the switch in order to relocate them.

**Attention:** This product information is required to register your product, to update your firmware, place a service call, and replace the RackSwitch.

**Note:** The following sample RackSwitch identification (ID) labels may have different MTM and part numbers than your unit.

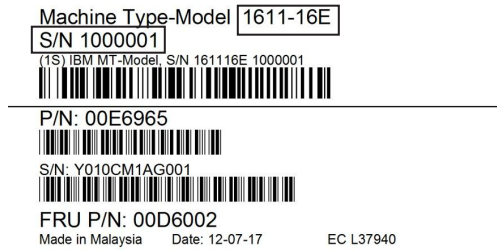
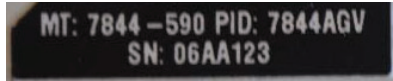


Figure 5. Sample RackSwitch ID labels

Record this information below and print this page and keep it in a safe place for possible future reference and customer support. You will need this information when you register the switch with IBM. You can register the switch at <http://www.ibm.com/support/mysupport/>.

<b>Product name</b>	IBM System Networking RackSwitch G8124
<b>Model number</b>	_____
<b>Serial number</b>	_____
<b>Part number</b>	_____
<b>Media access control (MAC) address for switch</b>	_____
<b>MAC addresses for other components</b>	_____
	_____
	_____

---

## Required tools

You need the following tools or equipment to install the RackSwitch G8124:

- Standard flat-blade screwdriver
- #2 Phillips screwdriver
- Electrostatic discharge wrist strap

---

## Package contents

The basic package contains the following items:

- G8124 switch unit
- Standard rack mount kit
  - Two brackets
  - Screws to attach brackets to the switch unit
  - Screws to attach the switch unit to the equipment rack
- Mini-USB serial cable
- Two AC or DC power cords
- One IBM *Documentation* CD which includes the *Installation Guide* (this document)
- One *Environmental Notices* CD
- One *Warranty Information* document
- One *Important Notices* document

---

## Environmental requirements

This section describes the basic environmental requirements for the RackSwitch. Make sure that the location where you install the switch meets the following requirements:

- Install the switch unit in a dry, clean, well-ventilated area.
- Provide adequate space in the front and back of the switch unit, to ensure proper air flow.
- Make sure that an adequate grounded power supply is within reach of the switch unit.
- Make sure that twisted-pair cable is routed away from power lines, fluorescent lighting fixtures and other sources of electrical interference.

## Preventing electric shock

This product does not contain any user-serviceable parts. Do not remove the cover of this device.

The G8124 AC power model is designed to work with single-phase power systems that have a grounded neutral conductor. To reduce the risk of electric shock, always plug the power cord into a grounded power outlet.





## **DANGER**

**When working on or around the system, observe the following precautions:**

**Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:**

- **Connect power to this unit only with the provided power cord. Do not use the provided power cord for any other product.**
- **Do not open or service any power supply assembly.**
- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.**
- **Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.**
- **Connect any equipment that will be attached to this product to properly wired outlets.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.**

**To disconnect:**

- 1. Turn off everything (unless instructed otherwise).**
- 2. Remove the power cords from the outlets.**
- 3. Remove the signal cables from the connectors.**
- 4. Remove all cables from the devices.**

**To connect:**

- 1. Turn off everything (unless instructed otherwise).**
- 2. Attach all cables to the devices.**
- 3. Attach the signal cables to the connectors.**
- 4. Attach the power cords to the outlets.**
- 5. Turn on the devices.**

**(D005)**

## Handling static-sensitive devices

**Attention:** Static electricity can damage the switch and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- The use of a grounding system is recommended. For example, wear an electrostatic-discharge wrist strap, if one is available.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed printed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an unpainted metal part of any unpainted metal surface on a grounded rack component in the rack in which you are installing the device, for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the switch without setting it down. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on a switch cover or on a metal surface.
- Take additional care when you handle devices during cold weather. Heating reduces indoor humidity and increases static electricity.

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## Installing the RackSwitch in a standard equipment rack

This section describes how to install the RackSwitch in a standard 19-inch equipment rack. For information about mounting the switch in other rack types, see the following sections:

- “Installing the RackSwitch in an IBM iDataPlex rack” on page 21
- “Installing the RackSwitch in an IBM System x or Power rack” on page 24

The following parts come in the standard mounting kit.

*Table 14. 2-post rack mounting kit parts*

Item number	Description	Quantity
1	Mounting bracket	2
2	M4 screws	8
3	M6 screws	4
4	M6 locking washers	4
5	M6 clip nuts	4
6	M6 cage nuts	4

### **DANGER**

**Rack-mounted devices are not to be used as shelves or work spaces.**

(L002)



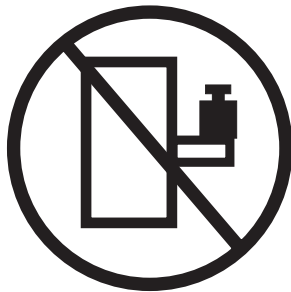
**Attention:** The rack-mounting frame may not be able to support the weight of the networking switch with only the front post mounting brackets (2-post application). If the switch has an undesirable amount of sag, it is recommended to use a 4-post mounting kit.

**Attention:** For earthquake stability, mount the switch in a 4-post rack.

**DANGER**

**Rack-mounted devices are not to be used as shelves or work spaces.**

(L002)

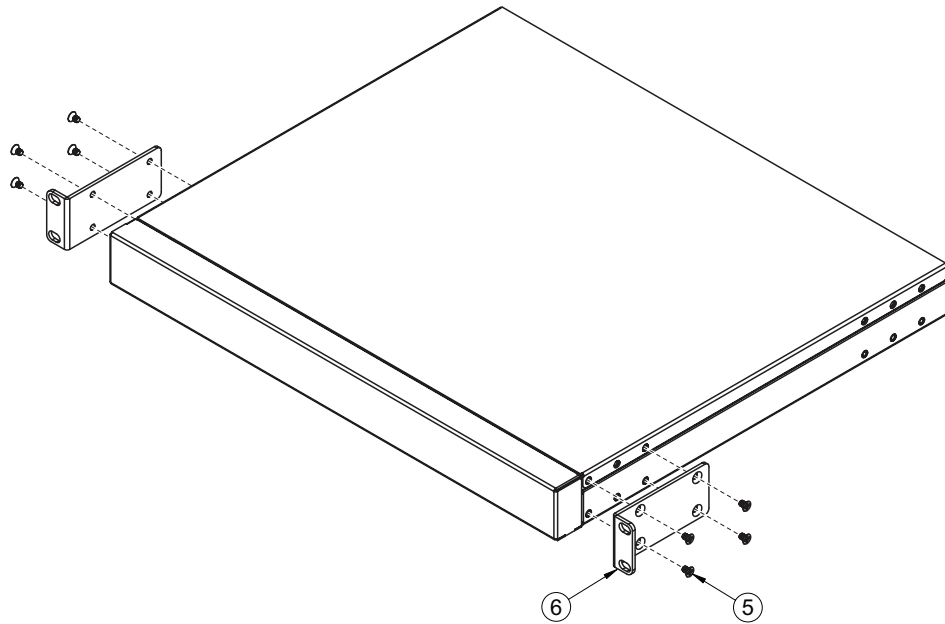


To install the RackSwitch in a standard equipment rack, complete the following steps:

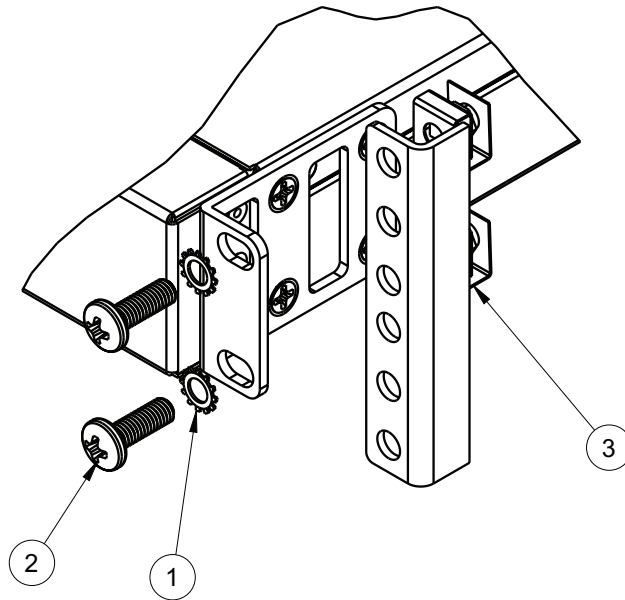
1. Locate and record the product switch information to configure and register your product and set aside. See “Before installing the RackSwitch” on page 13.

**Note:** If this switch is a replacement switch, copy the product information from the original switch onto the RID label that is shipped with replacement switch and affix the new label to the bottom of the new switch.

2. Use the M4 screws to attach a mounting bracket to each side of the switch. Torque the screws to approximately 1.7 newton-meters (Nm) +/- 0.1 Nm (15 inch-pounds).



3. Slide the switch into the rack.
4. Use the M6 screws, washers, and clip nuts (or cage nuts) to secure the switch unit to the rack. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



5. Connect all cables.
6. Initialize the switch and update the virtual product data (VPD), see Chapter 4, "Initializing the RackSwitch," on page 43.

**Attention:** Ensure the VPD is updated to avoid losing the licensed electronic entitlement data of the RackSwitch. For more information, see "Configuring Vital Product Data after a switch replacement" on page 41

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## Installing the RackSwitch in an IBM iDataPlex rack

This section describes how to install the RackSwitch in an IBM iDataPlex rack. The IBM iDataPlex mounting kit allows the switch to be mounted either vertically or horizontally. For information about mounting the switch in other rack types, see the following sections:

- “Installing the RackSwitch in a standard equipment rack” on page 18
- “Installing the RackSwitch in an IBM System x or Power rack” on page 24

The iDataPlex rack mount kit must be purchased separately.

The following table lists the parts included in the iDataPlex mounting kit.

Table 15. iDataPlex rack mount kit parts

Item number	Description	Quantity
1	Label	1
2	M6 locking washers	8
3	M6 screws	8
4	M6 clip nuts	8
5	M4 screws	16
6	Switch front bracket	2
7	Switch rear bracket	2
8	Rear mounting bracket	2

### DANGER

**Rack-mounted devices are not to be used as shelves or work spaces.**

(L002)

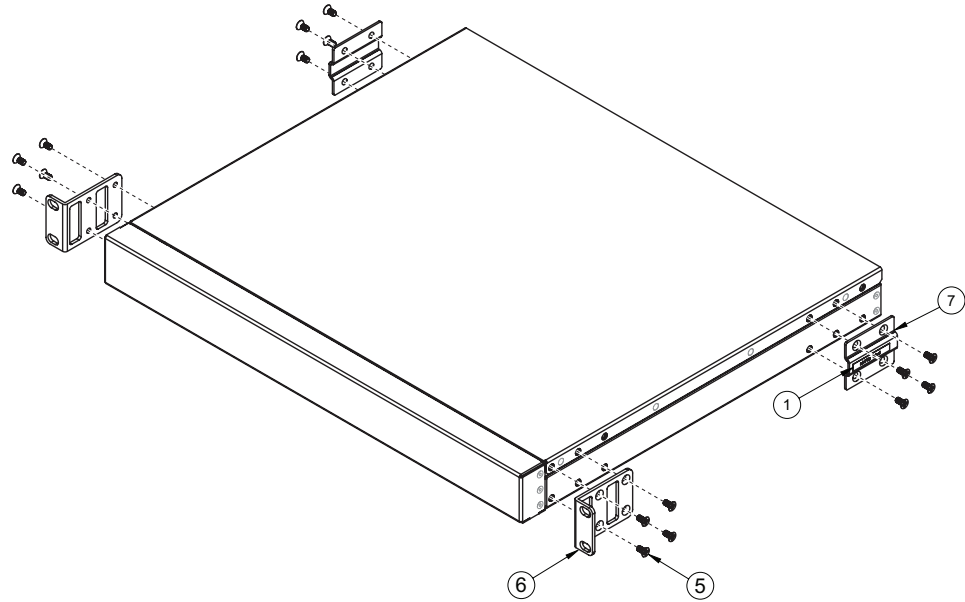


To install the RackSwitch in an iDataPlex rack, complete the following steps:

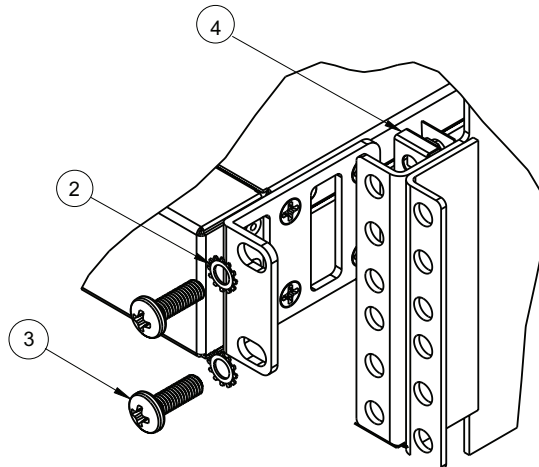
1. Locate and record the product switch information to configure and register your product and set aside. See “Before installing the RackSwitch” on page 13.

**Note:** If this switch is a replacement switch, copy the product information from the original switch onto the RID label that is shipped with replacement switch and affix the new label to the bottom of the new switch.

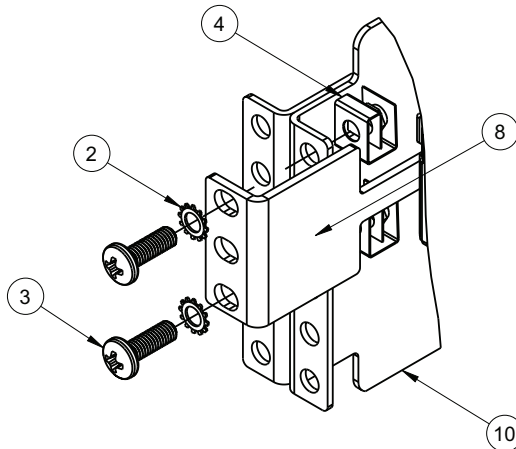
2. Use the M4 screws to attach front and rear mounting brackets to each side of the switch unit. Torque the screws to approximately 2.0 newton-meters (Nm) +/- 0.1 Nm (17.7 inch-pounds).



- Use the M6 washers and screws to mount the switch unit into the rack. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



- Slide the RackSwitch into the rack.
- Use the M6 washers, screws, and clip nuts to attach the alignment plate. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



6. Connect all cables.
7. Initialize the switch, see Chapter 4, “Initializing the RackSwitch,” on page 43.  
**Attention:** If this is a switch replacement, make sure the VPD is updated to avoid losing the licensed electronic entitlement data of the RackSwitch. For more information, see “Configuring Vital Product Data after a switch replacement” on page 41.

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## Installing the RackSwitch in an IBM System x or Power rack

This section describes how to install the RackSwitch in an IBM System Networking adjustable 19" 4-post rail rack (for Power and System x racks). For information about mounting the RackSwitch in other rack types, see the following sections:

- "Installing the RackSwitch in a standard equipment rack" on page 18
- "Installing the RackSwitch in an IBM iDataPlex rack" on page 21

The IBM System Networking adjustable 19" 4-post rail mount kit parts must be purchased separately.

The following table lists the parts included in the IBM System Networking adjustable 19" 4-post rail kit.

*Table 16. IBM System Networking adjustable 19" 4-post rail mount kit parts*

Item number	Description	Quantity
1	Label	1
2	M6 locking washers	8
3	M3 screws	4
4	M6 screws	8
5	M6 clip nuts	8
6	M6 cage nuts	8
7	M4 screws	16
8	Filler plate	1
9	Switch front bracket	2
10	Rear mounting bracket	1
11	Rear mounting bracket with cord exit	1

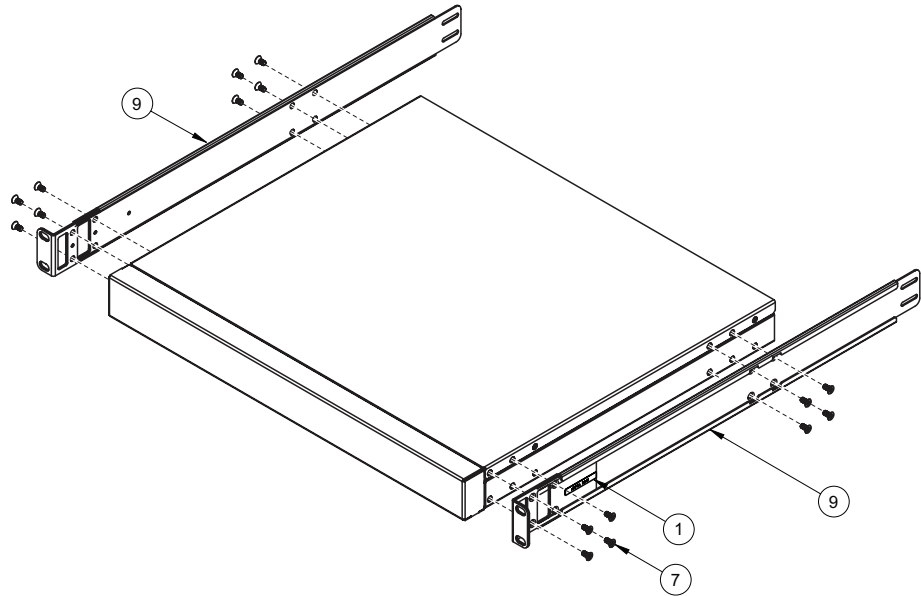


To install the RackSwitch in an IBM System Networking adjustable 19" 4-post rack (for Power and System x racks), complete the following steps:

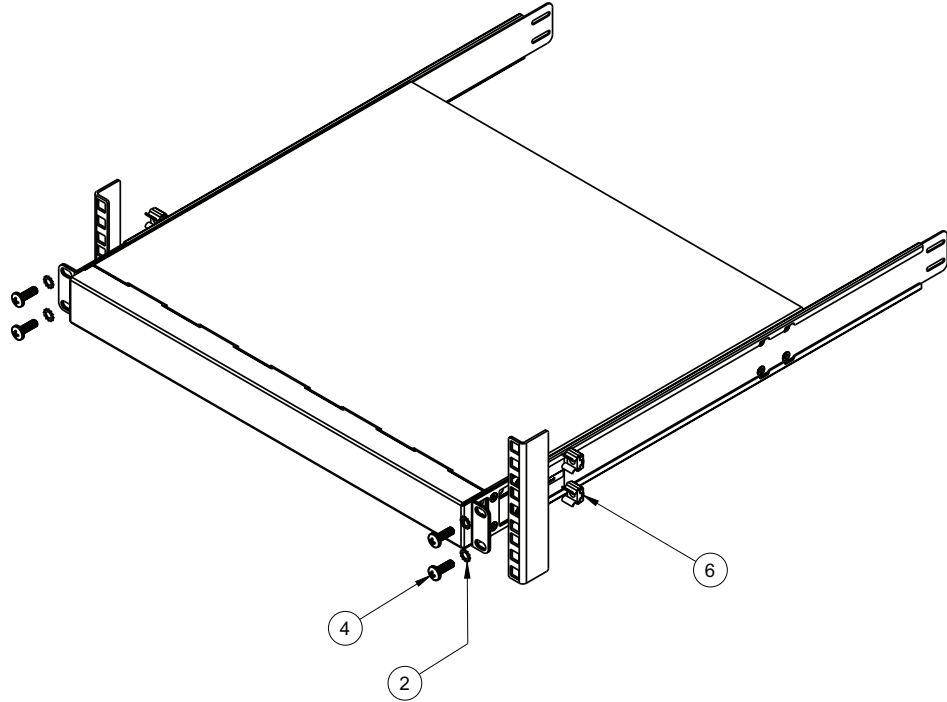
1. Locate and record the product switch information to configure and register your product and set aside. See "Before installing the RackSwitch" on page 13.

**Note:** If this switch is a replacement switch, copy the product information from the original switch onto the RID label that is shipped with replacement switch and affix the new label to the bottom of the new switch.

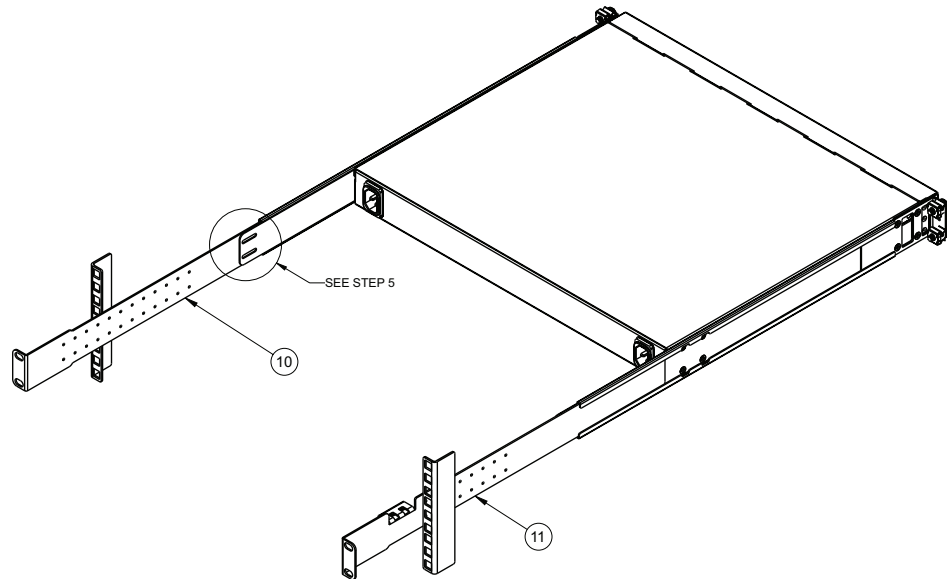
2. Use the M4 screws to attach the front mounting brackets to each side of the switch. Torque the screws to approximately 2.0 newton-meters (Nm) +/- 0.1 Nm (17.7 inch-pounds).



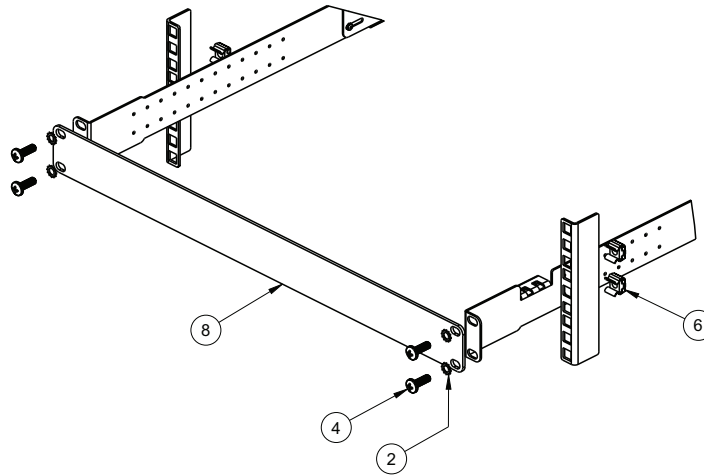
3. Use the M6 screws, washers, and clip nuts are used to connect the front mounting brackets to the front and rear posts in the rack. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



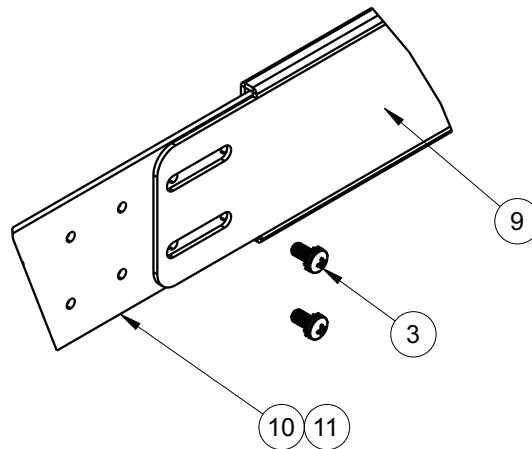
- Slide the rear mounting brackets into the slots available on the front mounting brackets.



- Use the M6 washers, screws, and clip nuts to attach the filler plate to the rear mounting brackets. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



- Use the M3.5 screws to secure the rear brackets to the front brackets. Torque the screws to approximately 2.0 Nm +/- 0.1 Nm (17.7 inch-pounds).



- Connect all the cables.
- Initialize the switch, see Chapter 4, "Initializing the RackSwitch," on page 43.  
**Attention:** If this is a switch replacement, make sure that the vital product data (VPD) is updated to avoid losing the licensed electronic entitlement data of the RackSwitch. For more information, see "Configuring Vital Product Data after a switch replacement" on page 41.

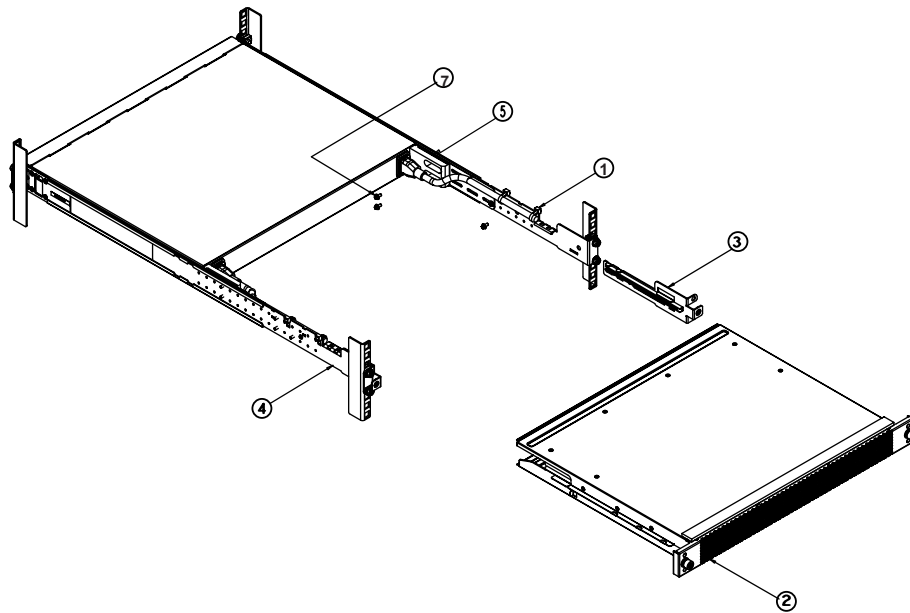
## Installing the 1U air duct option

The RackSwitch supports an optional 1U air duct to maximize air flow conditions in the 19" rack. For 1U air duct option part numbers, see the Chapter 6, "Replaceable switch parts," on page 49 section.

### Mounting kit components

The 1U air duct option ships with:

- One 1U air duct unit
- One 1U air duct mechanical assembly kit
- One power cord



The following table lists the parts included with the 1U air duct mounting kit.

Table 17. 1U air duct mounting kit

Item number	Description	Quantity
1	Cable tie	4
2	1U Duct sleeve (long)	1
3	Mounting bracket, right, assembly, 1U duct	1
4	Mounting bracket, left, assembly, 1U duct	1
5	Foam carrier assembly, includes half shears and foam carrier	2
7	Screw, slotted, M3.5, 7 mm, flanged hex head	6

**Attention:** The rack-mounting frame may not be able to support the weight of the networking switch with only the front post mounting brackets (2-post application). If the switch has an undesirable amount of sag, it is recommended to use a 4-post mounting kit.

**Attention:** For earthquake stability, mount the switch in a 4-post rack.

**DANGER**

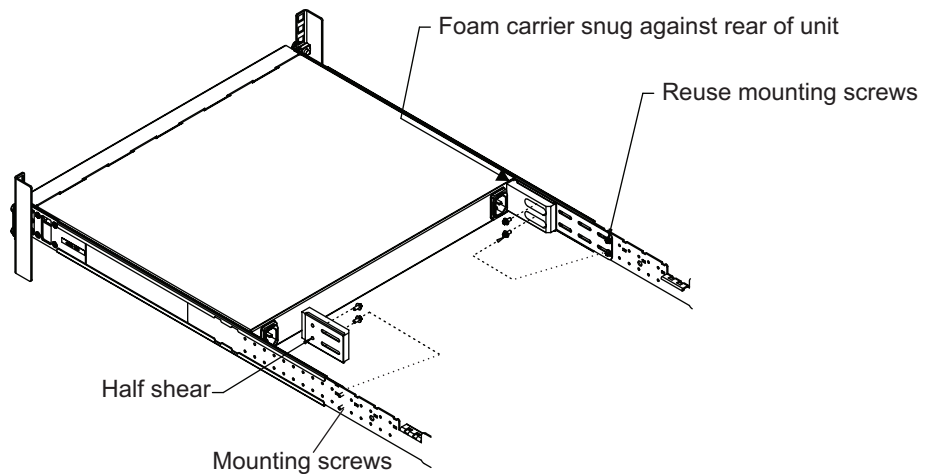
**Rack-mounted devices are not to be used as shelves or work spaces.**

(L002)



To install the 1U air duct option in a 19" rack, complete the following steps.

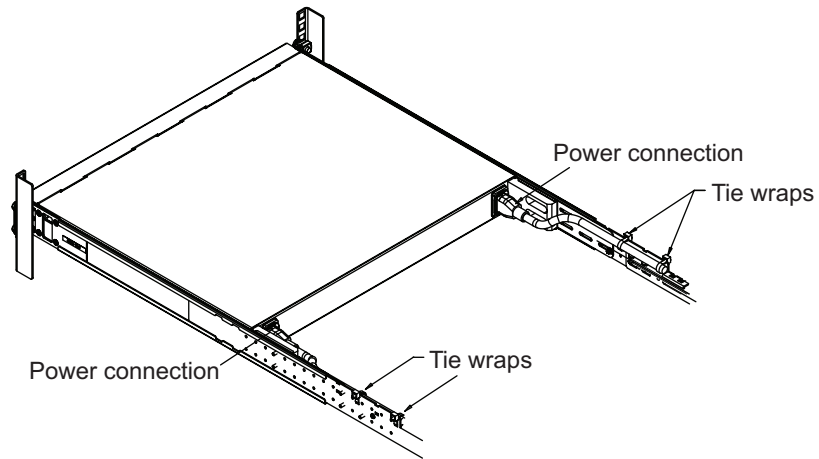
1. Loosen and remove the mounting screws from the both sides of the mounting rail and set aside to reuse to secure the foam carrier.



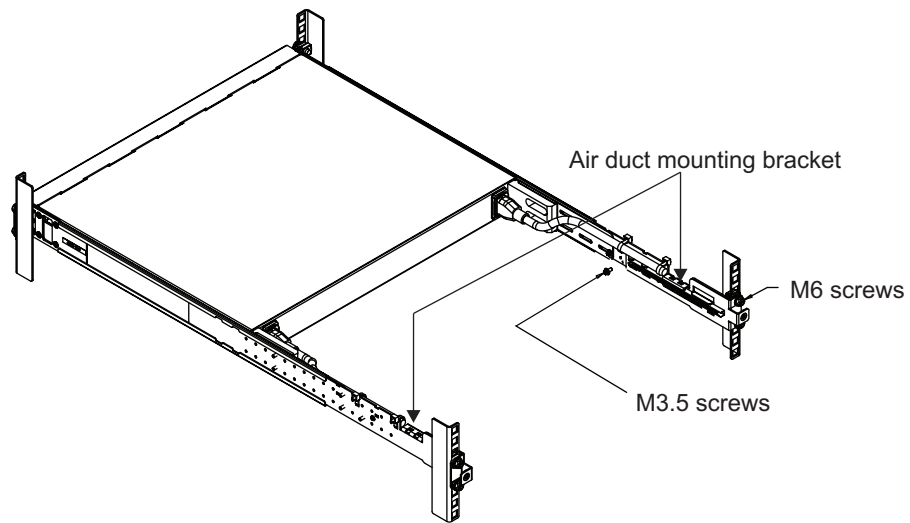
2. Place the half shears on the rear side of the foam carriers and use the M3.5 mounting rail screws to secure the foam carrier assemblies snugly against the rear of the RackSwitch unit. Torque the screws to approximately 2.0 Nm +/- 0.1 Nm (17.7 inch-pounds).

**Note:** There are additional M3.5 screws in the air duct assembly kit.

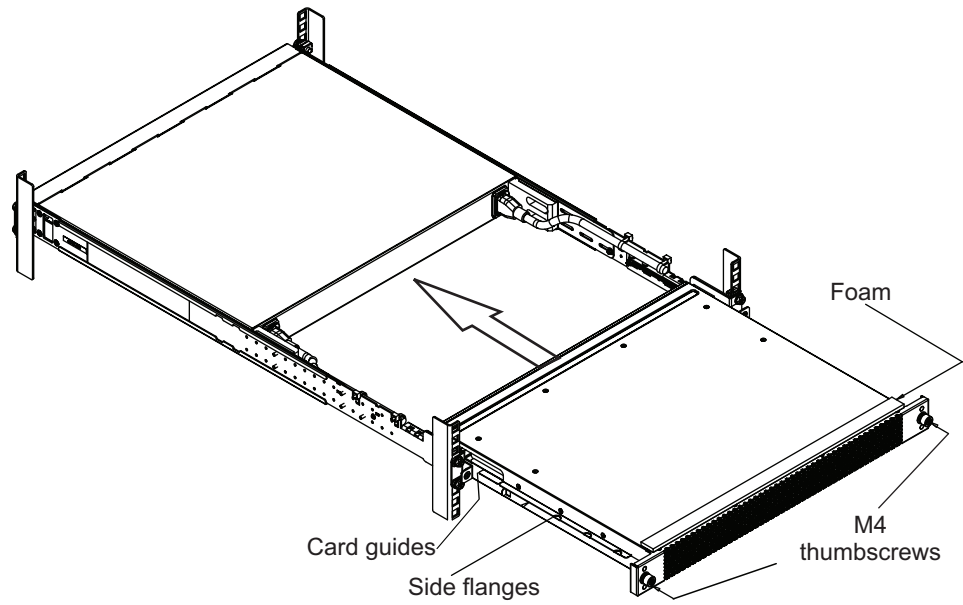
3. Plug the power cords into their respective RackSwitch power cord connectors and using the tie wraps, secure the power cords to the mounting rails.



4. Use the M6 screws to secure the air duct brackets to the mounting rails. Torque the screws to approximately 5.7 Nm +/- 0.1 Nm (50 inch-pounds).



5. Use the M3.5 screws to secure the air duct mounting bracket to the rack chassis. Torque the screws to approximately 2.0 Nm +/- 0.1 Nm (17.7 inch-pounds).
6. Gently slide the air duct unit side flanges into the card guides until the unit is seated firmly. Make sure that the foam strip is oriented on top.



7. Use the two M4 thumbscrews to secure the air duct unit to the air duct brackets.
- For information about removing the air duct, see “Removing the 1U air duct option” on page 40.

---

## Installing an SFP or SFP+ transceiver

The RackSwitch G8124 supports copper and fiber transceivers. For the available transceivers for the switch, see <https://www-01.ibm.com/products/hardware/configurator/americas/bhui/launchNI.wss>.

To install a transceiver, see the following sections:

- “Installing an SFP copper transceiver”
- “Installing an SFP optical transceiver”
- “Installing an SFP+ optical transceiver” on page 33

## Installing an SFP copper transceiver

The SFP copper transceiver provides an RJ-45 connector that accepts a standard 10/100/1000BASE-T (category 5) cable.

To install an SFP copper transceiver in a 1 Gbps SFP or SFP+ port on the G8124 switch unit, complete the following steps.

**Note:** To avoid damage to the cable or the SFP transceiver, do not connect the cable before you install the transceiver.

1. Remove the safety cap and pull the locking lever into the down (unlocked) position.
2. Insert the transceiver into the port until it clicks into place. Use minimal pressure when you insert the transceiver into the slot. Do not use excessive force when you insert the transceiver; you can damage the transceiver or the SFP slot.  
The transceiver has a mechanical guide key to prevent you from inserting the transceiver incorrectly.
3. Pull up the locking lever to lock the transceiver into place.
4. Connect the cable.

To remove a SFP copper transceiver, disconnect the cable, and pull down the locking lever to release the transceiver. After you remove the transceiver, replace the safety cap.

## Installing an SFP optical transceiver

The SFP optical transceiver provides two fiber-optic cable connectors for connecting to external ports.



**CAUTION:**

**This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:**

- **Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.**
- **Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.**

(C026)





**CAUTION:**

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

To install an SFP optical transceiver in a 1 Gbps SFP slot on the G8124 switch unit, complete the following steps.

**Note:** To avoid damage to the cable or the SFP transceiver, do not connect the cable before you install the transceiver.

1. Remove the safety cap and pull the locking lever into the down (unlocked) position.
2. Insert the transceiver into the port until it clicks into place. Use minimal pressure when you insert the transceiver into the slot. Do not use excessive force when you insert the transceiver; you can damage the transceiver or the SFP slot. The transceiver has a mechanical guide key to prevent you from inserting the transceiver incorrectly.
3. Pull up the locking lever to lock the transceiver into place.
4. Connect the fiber-optic cable.

To remove a SFP optical transceiver, disconnect the fiber-optic cable, and pull down the locking lever to release the transceiver. After you remove the transceiver, replace the safety cap.

## Installing an SFP+ optical transceiver

The SFP+ ports accept supported SFP+ transceivers. The SFP+ optical transceiver provides two fiber-optic cable connectors for connecting to external ports.



**CAUTION:**

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)



**CAUTION:**

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

To install an SFP+ optical transceiver in an SFP+ port, complete the following steps.

**Note:** To avoid damage to the cable or the SFP transceiver, do not connect the cable before you install the transceiver.

1. Remove the safety cap and pull the locking lever into the down (unlocked) position.
2. Insert the transceiver into the port until it clicks into place. Use minimal pressure when you insert the transceiver into the slot. Do not use excessive force when you insert the transceiver; you can damage the transceiver or the SFP+ slot. The transceiver has a mechanical guide key to prevent you from inserting the transceiver incorrectly.
3. Pull up the locking lever to lock the transceiver into place.
4. Connect the fiber-optic cable.

To remove a SFP+ optical transceiver, disconnect the fiber-optic cable, and pull down the locking lever to release the transceiver. After you remove the transceiver, replace the safety cap.

---

## Chapter 3. Removing and replacing the RackSwitch and components

This chapter describes the how to remove and replace the RackSwitch chassis and the associated RackSwitch components, such as, a fan module. When replacing a RackSwitch chassis, all internal components must also be removed from the chassis and replaced in the new chassis.

For more information to remove and replace individual components, see the following sections.

- “Removing and replacing the RackSwitch chassis unit from a rack”
- “Removing the 1U air duct option” on page 40
- “Removing and replacing the main RackSwitch chassis unit” on page 40

---

### Removing and replacing the RackSwitch chassis unit from a rack

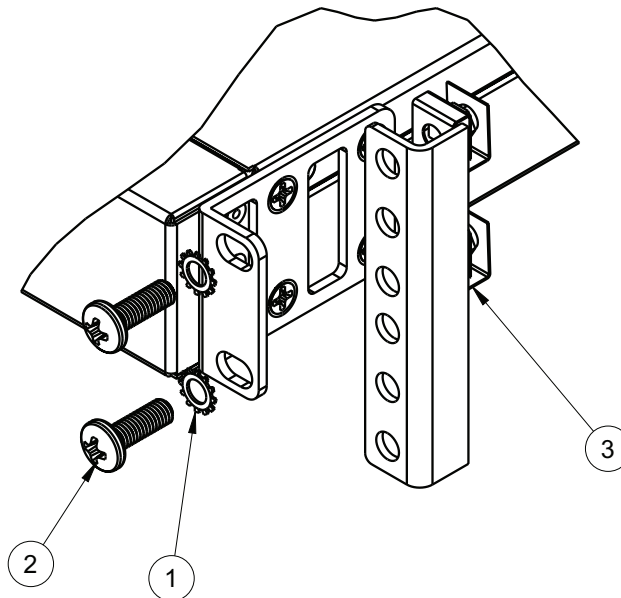
This section describes how to remove the RackSwitch chassis unit from supported equipment racks. For information about removing the RackSwitch from different racks, see the following sections:

- “Removing the RackSwitch chassis from a standard equipment rack”
- “Removing the RackSwitch from a System x or Power rack” on page 36
- “Removing the RackSwitch from an iDataPlex rack” on page 38

#### Removing the RackSwitch chassis from a standard equipment rack

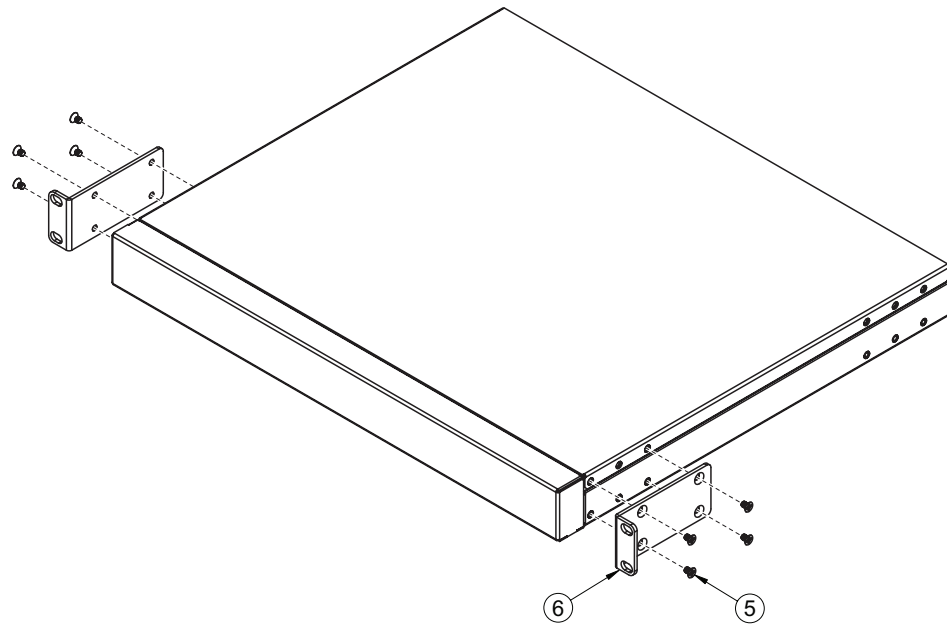
To remove the RackSwitch from a standard equipment rack, complete the following steps:

1. Disconnect all cables.
2. Loosen and remove M6 screws, washers, and clip nuts (or cage nuts) to remove the switch unit from the rack.



3. Slide the switch out of the rack.

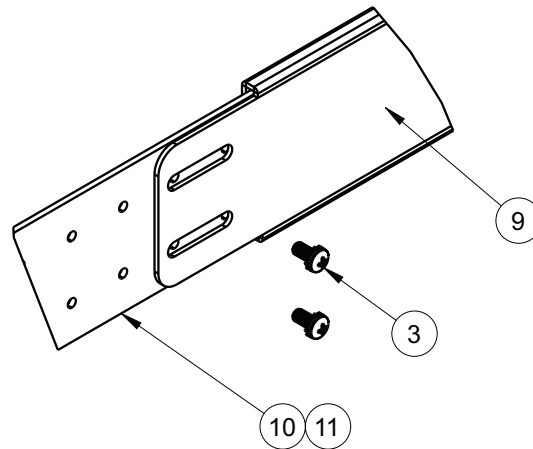
4. Loosen and remove the M4 screws attaching the mounting bracket on each side of the switch.



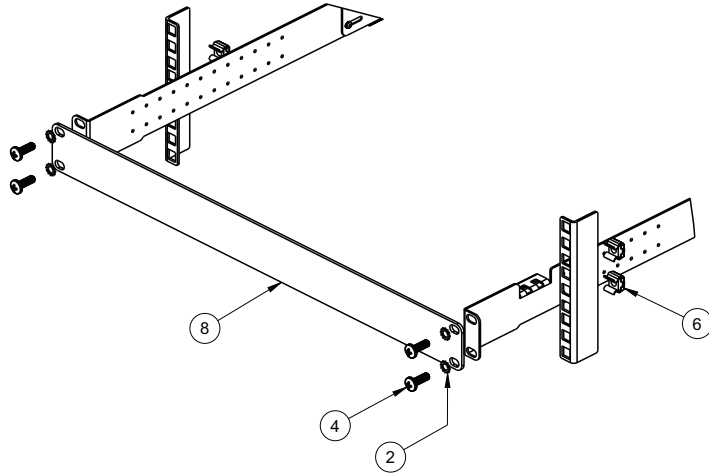
## Removing the RackSwitch from a System x or Power rack

To remove the RackSwitch from a System x or power rack, complete the following steps:

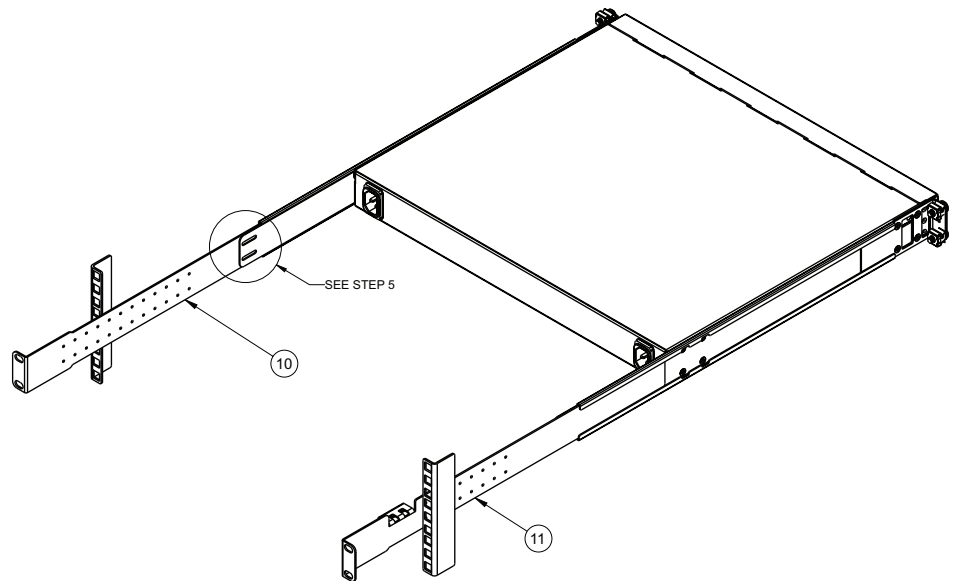
1. Disconnect all cables.
2. Loosen and remove M3 screws that secure the rear brackets to the front brackets.



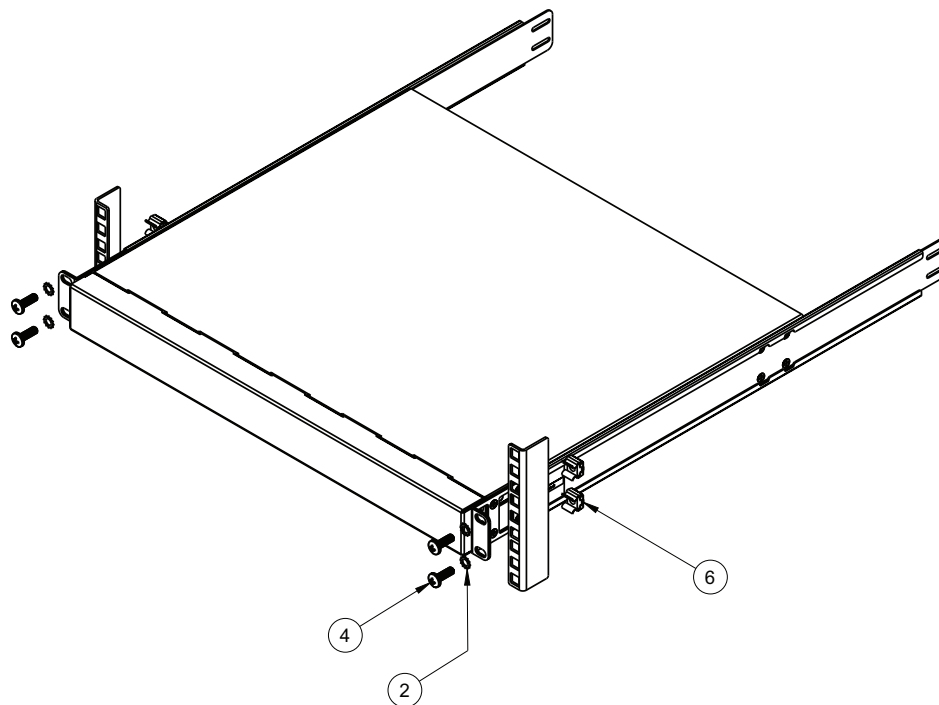
3. Loosen and remove M6 washers, screws, and clip nuts that attach the filler plate to the rear mounting brackets.



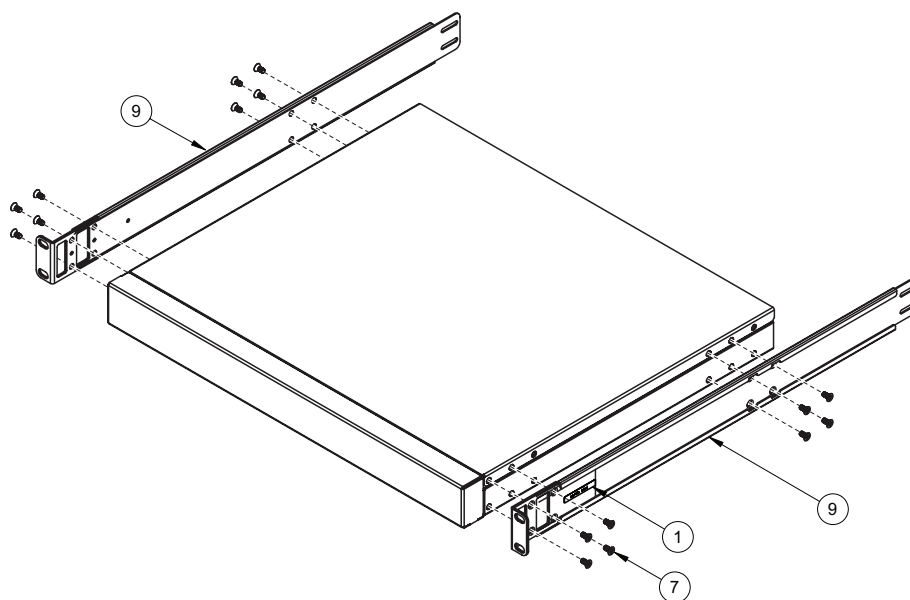
- Slide the rear mounting brackets out of the slots available on the front mounting brackets.



- Loosen and remove the M6 screws, washers, and clip nuts are used to connect the front mounting brackets to the front and rear posts in the rack.



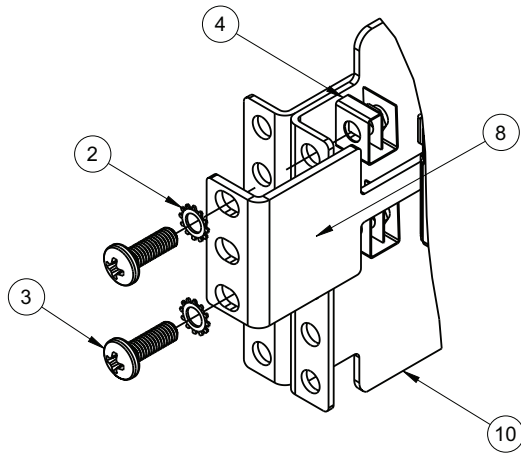
6. Slide the RackSwitch out of the rack.
7. Loosen and remove the M4 screws that attach the front mounting brackets to each side of the switch.



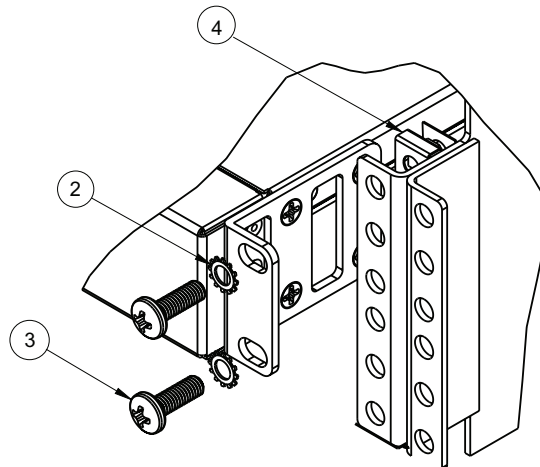
## Removing the RackSwitch from an iDataPlex rack

To remove the RackSwitch from an iDataPlex rack, complete the following steps:

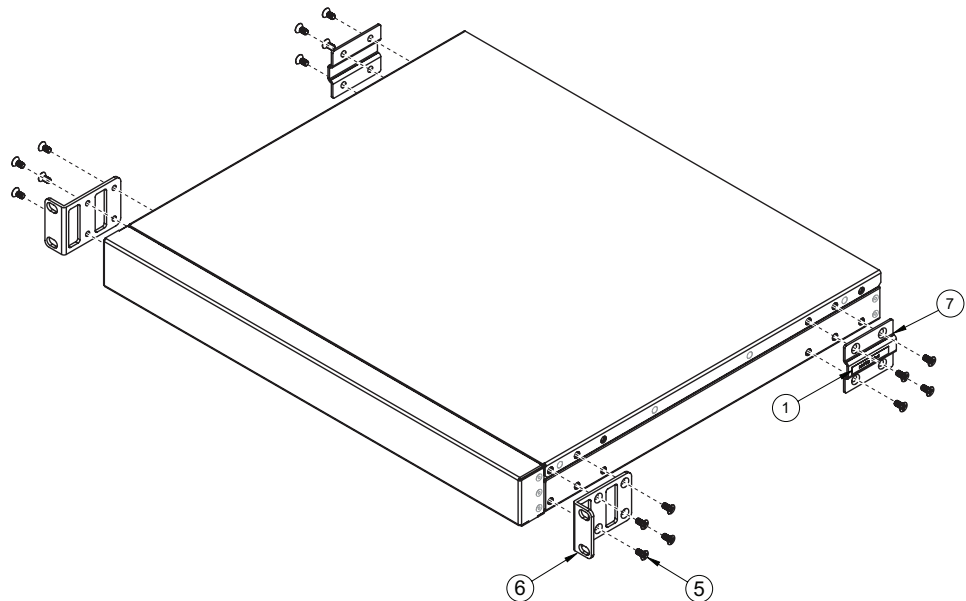
1. Disconnect all cables.
2. Loosen and remove the M6 washers, screws, and clip nuts that attach the alignment plate.



3. Loosen and remove the M6 washers and screws that mount the switch unit into the rack.



4. Slide the RackSwitch out of the rack.
5. Loosen and remove the M4 screws that attach front and rear mounting brackets to each side of the switch unit.

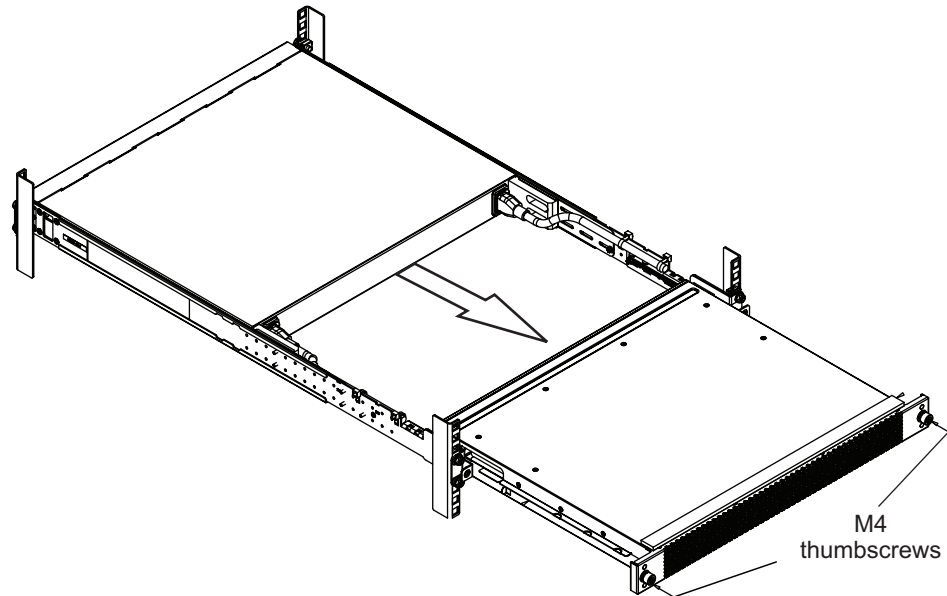


---

## Removing the 1U air duct option

To remove the 1U air duct option from a 19" rack, complete the following steps.

1. Loosen the two M4 thumbscrews securing the air duct unit to the air duct brackets.



2. Slide the air duct unit out of the rack.

To return the component to customer service for replacement, see Appendix A, “Getting help and technical assistance,” on page 57, to help you gather all the required information that is necessary to return a component. After you remove the component, securely pack the component for shipping.

For instructions to replace the air duct, see “Installing the 1U air duct option” on page 28.

---

## Removing and replacing the main RackSwitch chassis unit

When replacing a RackSwitch chassis unit, all internal component must also be removed from the chassis and replaced in the new chassis. The RackSwitch operates with one or two active power supplies, up to four fan modules, and an optional air duct unit.

When you remove a RackSwitch unit from the rack, record the product MTM number and serial number to use for the replacement switch, see “Before installing the RackSwitch” on page 13 to locate the product information labels on the switch chassis or “Configuring Vital Product Data after a switch replacement” on page 41 to use an interface to display the product information for the RackSwitch.

Before you replace the RackSwitch chassis, you must remove and replace the separate components. For more information about removing and replacing RackSwitch components, see the following sections:

- “Removing the 1U air duct option”
- “Removing and replacing the main RackSwitch chassis unit”



To return the chassis to customer service for replacement, see Appendix A, “Getting help and technical assistance,” on page 57, to help you gather all the required information that is necessary to return a component. After you remove the chassis unit, securely pack the RackSwitch unit for shipping.

To replace the RackSwitch chassis in the rack, see Chapter 2, “Installing the RackSwitch and options,” on page 13.

---

## Configuring Vital Product Data after a switch replacement

After you replace a RackSwitch, you must update the new switch with the VPD of the RackSwitch being removed to avoid losing the licensed electronic entitlement data of the RackSwitch. The VPD includes the model and serial number of the switch. For more information on locating the VPD, see “Before installing the RackSwitch” on page 13.

To update the VPD on a new switch, complete the following steps.

1. Log in to the switch and in the CLI mode, type

```
RS G8124>ibmnos
```

2. At the Password prompt, enter the switch password, and press Enter. The default password is admin.
3. In the main menu, enter the MTM number for the replacement switch. For example:

```
/boot/mtm 8036-AFX
```

where 8036-AFX is the MTM of the unit that is being replaced.

4. Enter the serial number for the replacement switch. For example:

```
/boot/esn 1000001
```

where 1000001 is the serial number of the unit that is being replaced.

5. Reset the switch using the following command:

```
/boot/reset
```

6. When prompted to confirm the reset, enter y. The switch reboots.
7. After the switch reboots, at the command prompt, verify that the VPD information is correct by issuing the show sys-info command using the ISCLI interface or the /info/sys/general command using MenuCLI interface.

ISCLI interface output example:

```
show sys-info
```

```

System Information at 0:16:42 Wed Jan 3, 2012
Time zone: America/US/Pacific
Daylight Savings Time Status: Disabled
IBM System Networking RackSwitch G8124
Switch has been up for 0 days, 17 hours, 10 minutes and 45 seconds.
Last boot: 20:41:01 Thu Jan 19, 2011 (power cycle)
MAC address: fc:cf:62:9d:2b:00 IP (If 1) address: 0.0.0.0
Management Port MAC Address: fc:cf:62:9d:2b:fe
Management Port IP Address (if 128): 203.203.21.2
Hardware Revision: 0
Hardware Part No: BAC-000*a*00
Switch Serial No: US7C45t78
Manufacturing date:
Software Version 6.6.0 (FLASH image1), active configuration.
Temperature Mother Top: 34 C
Temperature Mother Bottom: 38 C
Temperature Daughter Top: 35 C
Temperature Daughter Bottom: 37 C
Warning at 70 C and Recover at 100 C
Fan 1 in Module 1: RPM=17647 PWM=255(100%) Front-To-Back
Fan 2 in Module 1: RPM= 9310 PWM=255(100%) Front-To-Back
Fan 3 in Module 2: RPM=17419 PWM=255(100%) Front-To-Back
Fan 4 in Module 2: RPM= 9326 PWM=255(100%) Front-To-Back
Fan 5 in Module 3: RPM=17197 PWM=255(100%) Front-To-Back
Fan 6 in Module 3: RPM= 9523 PWM=255(100%) Front-To-Back
Fan 7 in Module 4: RPM=17252 PWM=255(100%) Front-To-Back
Fan 8 in Module 4: RPM= 9490 PWM=255(100%) Front-To-Back
System Fan Airflow: Front-To-Back
Power Supply 1: Vin Fault
Power Supply 2: OK

```

Or

MenuCLI interface output example:

```
/info/sys/general
```

```

System Information at 0:16:42 Wed Jan 3, 2012
Time zone: America/US/Pacific
Daylight Savings Time Status: Disabled
IBM System Networking RackSwitch G8124
Switch has been up 5 days, 2 hours, 16 minutes and 42 seconds.
Last boot: 0:00:47 Wed Jan 3, 2012 (reset from console)
MAC address: 00:00:00:00:00:00 IP (If 1) address: 0.0.0.0
Internal Management Port MAC Address: 00:00:00:00:00:ef
Internal Management Port IP Address (if 128): 9.43.95.121
External Management Port MAC Address: 00:00:00:00:00:fe
External Management Port IP Address (if 127):
Software Version 7.5.0 (FLASH image2), active configuration.
Hardware Part Number: 46C7193
Hardware Revision: 05
Serial Number: PROTO2C04E
Manufacturing Date: 43/08
PCBA Part Number: BAC-00072-00
PCBA Revision: 0
PCBA Number: 00
Board Revision: 05
PLD Firmware Version: 1.3
Temperature Warning: 26 C (Warn at 60 C/Recover at 55 C)
Temperature Shutdown: 27 C (Shutdown at 65 C/Recover at 60 C)
Temperature Inlet: 23 C
Temperature Exhaust: 26 C
Power Consumption: 42.570 W (12.000 V, 3.543 A)
Switch is in I/O Module Bay 1

```

For more information about using the switch interface, see the *Configuration* guide for your interface.

## Chapter 4. Initializing the RackSwitch

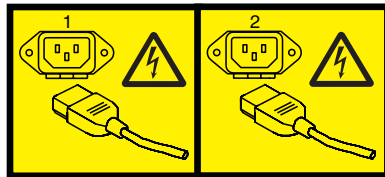
When you supply power to the RackSwitch G8124, the switch initializes automatically.



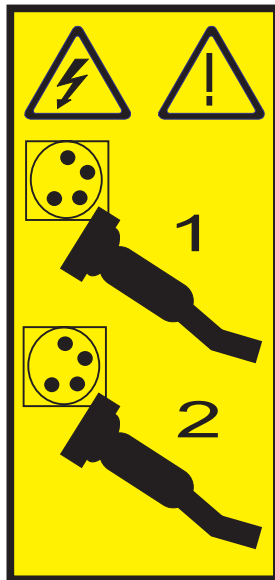
### DANGER

**Multiple power cords.** The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.

(L003)



or



The following LEDs indicate the overall system status:

- Power Supply: Steady green if both power cords are connected, flashing green if only one power cord is connected.
- Fan: Steady green if all fans are running, blinking green if there is a fan failure

Use the mini-USB console cable to connect the RS-232 serial port on the switch unit front panel to a terminal or a computer running a terminal emulation program. You can access the command-line interface to perform initial configuration tasks.

To access the switch CLI and perform initial configuration tasks, use one of the following methods:

- Connect an Ethernet cable to the RJ-45 management port and use Telnet, SNMP, or a Web browser to access the CLI through the IP address provided by the network's DHCP server.
- Connect the mini-USB console cable to the RS-232 serial port on the switch unit's front panel, and use a terminal or a computer running a terminal emulation program to access the switch CLI.

The console port terminal-emulation requirements are as follows:

- Default baud rate = 9,600 bps
- Character size = 8 characters
- Parity = none
- Stop bits = 1
- Data bits = 8
- Flow control = none

The switch performs initial self tests, and displays the Password prompt, similar to the following screen:

```
Memory Test .....
Production Mode
PPCBoot 0.0.0.10 (new flash)
Memory Test (0x00) .....PASSED

...
IBM System Networking RS G8124

Jan 1 00:01:27 2012:
NOTICE-5:Interface Oper Status Indication - Port 7 State UP

Password:
```

At the Password prompt, enter the switch password, and press Enter. The default password is **admin**.

---

## Default configuration

The switch software contains default factory-loaded configuration files. The default configuration is part of the software; it cannot be deleted or changed. The default settings allow the switch to perform basic functions with minimal effort by the system administrator.

---

## Configuring an IP interface

To manage the switch using Telnet, SNMP, or a Web browser, you must configure an IP interface. Configure the following IP parameters:

- IP address
  - Subnet mask
  - Gateway address
1. Log on to the switch.
  2. Enter Global Configuration mode.

```
RS G8124> enable
RS G8124# configure terminal
```

3. Configure the management IP address, subnet mask, and gateway.

```
RS G8124 (config)# interface ip-mgmt address 10.10.10.2
RS G8124 (config)# interface ip-mgmt netmask 255.255.255.0
RS G8124 (config)# interface ip-mgmt enable
RS G8124 (config)# interface ip-mgmt gateway 10.10.10.1
RS G8124 (config)# interface ip-mgmt gateway enable
RS G8124 (config)# exit
```

Once you configure the IP address for your switch, you can connect to management port A and use the Telnet program from an external management station to access and control the switch. The management station and your switch must be on the same IP subnet.

The G8124 supports a command-line interface (CLI) that you can use to configure and control the switch using Telnet. You can use the CLI to perform many basic network management functions. In addition, you can configure the switch for management using an SNMP-based network management system or a Web browser.

For more information about using the CLI, refer to the *Command Reference* guide for your switch.

---

## Using the Boot Management menu

The Boot Management menu enables you to switch the software image, reset the switch to factory defaults, or to recover from a failed software download.

You can interrupt the boot process and enter the Boot Management menu from the serial console port. When the system displays Memory Test, press **Shift+B**. The Boot Management menu is displayed.

```
Resetting the System ...
Memory Test .....

Boot Management Menu
1 - Change booting image
2 - Change configuration block
3 - Xmodem download
4 - Exit

Please choose your menu option: 1
Current boot image is 1. Enter image to boot: 1 or 2: 2
Booting from image 2
```

The Boot Management menu allows you to perform the following actions:

- To change the boot image, press 1 and follow the screen prompts.
- To change the configuration block, press 2, and follow the screen prompts.
- To perform an Xmodem download, press 3 and follow the screen prompts.
- To exit the Boot Management menu, press 4. The boot process continues.

---

## Updating firmware

If firmware updates are available, you can download them from <http://www.ibm.com/supportportal/>. The switch might have features that are not described in the documentation that comes with the switch, and the documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the switch documentation.

Configuration settings are lost during a firmware update. Before updating the firmware, save a copy of the configuration on a separate device. In the event of a failed update, the saved configuration can be restored. For more information about the configuration file, see the *Application* guide and *Command Reference* for the switch.

**Attention:** Installing the wrong firmware update might cause the network switch to malfunction. Before you install a firmware, review the readme and change history files that are provided with the downloaded update. These files contain important information about the update and the procedure for installing the update, including any special procedure for updating from an early firmware version to the latest version.

To check for firmware updates, go to <http://www.ibm.com/supportportal/> and click **Downloads**.

**Note:** Changes are made periodically to the IBM website. Procedures for locating firmware might vary slightly from what is described in this document.

---

## Chapter 5. Troubleshooting

This section contains basic troubleshooting information to help resolve problems that might occur during installation and operation of the switch. If you have problems accessing the switch or working with the software, see the RackSwitch G8124 *Application Guide* or *Command Reference*.

For information about calling IBM for service, see Appendix A, “Getting help and technical assistance,” on page 57.

---

### System LED is not lit

**Symptom:** The power supply and fan LED is not lit.

**Solution:** Check the power supply to make sure that there is a proper connection to the power source. Make sure that power is available from the power source.

---

### Port link LED is not lit

**Symptom:** The port link LED is not lit.

**Solution 1:** Check the port configuration in the software (see the *Command Reference*). If the port is configured with a specific speed or duplex mode, check the other device to make sure that it is set to the same configuration. If the switch port is set to auto-negotiate, make sure that the other device is set to auto-negotiate.

**Solution 2:** Check the cables that connect the port to the other device. Make sure that they are connected correctly. Make sure that you are using the correct cable type.

---

### Temperature sensor warning

**Symptom:** A temperature warning is displayed on the management console.

**Solution:** Make sure that the air circulation vents on the front, back, and sides of the switch are free from obstruction by cables, panels, rack frames, or other materials.

Make sure that all cooling fans inside the switch are running. A fan module LED (rear panel) flashes if there is a failure of the fan. The following command displays fan status:

```
show sys-info
```

If any fan stops during switch operation, contact Customer Support.

---

### Switch does not initialize (boot)

**Symptom:** All the switch LEDs stay on, and the command prompt is not displayed on the console.

**Solution:** The operating system might be damaged. Use the console port to perform a serial upgrade of the switch software. See the *Command Reference*.





## Chapter 6. Replaceable switch parts

The replaceable switch parts are Tier 1 customer replaceable units (CRUs). Replacement of Tier 1 CRUs is your responsibility. If IBM installs a Tier 1 CRU at your request, you will be charged for the installation.

For information about the terms of the warranty, see the *Warranty Information* document that comes with the switch. For more information about getting service and assistance, see Appendix A, “Getting help and technical assistance,” on page 57.

Table 18. IBM RackSwitch G8124 and RackSwitch G8124-E replaceable parts

Description	Model	Option part number	Tier 1 CRU part number
Switch, rack G8124 (rear-to-front)	0446-BF9 0446-HC9	Not applicable	90Y9452
Switch, rack G8124-F (front-to-rear)	7309-BF9 7309-HC9	Not applicable	90Y9452
Switch, rack G8124-E (rear-to-front)	7309-BR6, 7309-HC6 1455-24E	Not applicable	00D9785
Switch, rack G8124-E (front-to-rear)	7309-BF7 7309-HC7	Not applicable	00D9784
Switch, rack G8124DC	7309-BD5 7309-HC5	Not applicable	90Y3527
<b>Transceivers</b>			
SFP+ 10GBASE-ER	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9	90Y9415	90Y9414
SFP+ 10GBASE-LR	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9	90Y9412	90Y9411
SFP 1000BASE-LX	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9	90Y9423	90Y9424
SFP+ 10GBASE-SR	1455-24E	46C3447	46C3449
SFP 1000BASE-T (RJ-45)	1455-24E	81Y1620	81Y1618
SFP 1000BASE-SX	1455-24E	81Y1624	81Y1622

Table 18. IBM RackSwitch G8124 and RackSwitch G8124-E replaceable parts (continued)

Description	Model	Option part number	Tier 1 CRU part number
<b>Cables</b>			
0.6 m CAT5 blue Ethernet	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	40K8966
1.5 m CAT5 blue Ethernet	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	40K8967
3 m CAT5 blue Ethernet	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	40K8968
10 m CAT5 blue Ethernet	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	40K8969
25 m CAT5 blue Ethernet	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	40K8970

Table 18. IBM RackSwitch G8124 and RackSwitch G8124-E replaceable parts (continued)

Description	Model	Option part number	Tier 1 CRU part number
0.5 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	00D6288	00D6289
1 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	90Y9427	90Y9426
3 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	90Y9430	90Y9429
5 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	90Y9433	90Y9432
7 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	00D6151	00D6150
8.5 m IBM Passive DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	90Y9436	90Y9435

Table 18. IBM RackSwitch G8124 and RackSwitch G8124-E replaceable parts (continued)

Description	Model	Option part number	Tier 1 CRU part number
1 m IBM Active DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	95Y0323	46K6182
3 m IBM Active DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	95Y0326	46K6183
5 m IBM Active DAC SFP+	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	95Y0329	46K6184
2 m DC power	7309-BD5 7309-HC5	Not applicable	90Y3538
Kit, serial cable	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	90Y9462	94Y5444
<b>Rail mounting kits</b>			
2-post rack	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	Not applicable	90Y3532

Table 18. IBM RackSwitch G8124 and RackSwitch G8124-E replaceable parts (continued)

Description	Model	Option part number	Tier 1 CRU part number
IBM System Networking adjustable 19" 4-post rail	7309-BD5 7309-BR6 7309-BF7 7309-BF9 7309-HC5 7309-HC6 7309-HC7 7309-HC9 1455-24E	00D6185	00D6119
iDataPlex rack mounting	7309-BF7 7309-BF9 7309-HC7 7309-HC9	90Y3535	88Y6042
1U air duct 382MM	1455-24E	00D6148	00D6122

For your safety, a power cord with a ground attachment plug is available to order for use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

Power cords for this product that are used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).

For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum of 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord consisting of a minimum of 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

Power cords for this product for a specific country or region are usually available only in that country or region.

Table 19. Power and line cords (7309-xxx)

Description	Option Part number
Power cord, Australia, AC plug 10A/250V	39Y7924
Power cord, Brazil, AC plug 16A/250VC	39Y7929
Power cord, Canada	39Y7931
Power cord, China, AC plug 16A/250V	39Y7928
Power cord, Europe, AC plug 10A/250V	39Y7917
Power cord, Europe (Denmark), AC plug 10A/250V	39Y7918
Power cord, Europe (Israel) AC plug 10A/250V	39Y7920

Table 19. Power and line cords (7309-xxx) (continued)

Description	Option Part number
Power cord, Europe (Italy/Chili), AC plug 10A/250V	39Y7921
Power cord, Europe (South Africa), AC plug 10A/250V	39Y7922
Power cord, Europe (Switzerland), AC plug 10A/250V	39Y7919
Power cord, India, AC plug 10A/250V	39Y7927
Power cord, 2.8 m, Japan AC plug 12A/125V	46M2593
Power cord, Korea, AC plug 10A/250V	39Y7925
Power cord, UK, AC plug 13A/250V	39Y7923
Power cord, Uruguay/Argentina, AC plug 16A/250V	39Y7930
Power cord, 2.8 m, U.S., AC plug 10A/250V	46M2592
Rack power cord, 1.5 m, 10A/100-250V, C13 to C14	39Y7937
Rack power cord, 2.8 m, 10A, C13 to C14	46M2982
Rack power cord, 4.3 m, 10A/100-250V, C13 to C14	39Y7932
Rack power cord, 1.8 m, 10A/100-250V, 2 C13PM-IEC, 320-C14	43V6034
Rack power cord, 2.8 m, 10A/230V, C13 to CEE7-VII (Europe)	59Y8142
Line cord, 2.8 m, 10A/250V, C13-BS, 1363/A (UK)	59Y8143

Table 20. Power and line cords (1611-16E)

Description	Option and CRU part number
Power cord, 4.3 m (14 ft), drawer to OEM PDU, 200-240V, 15A, IEC320/C13, PT# 5	39M5096
Power cord, 4.3 m (14 ft), drawer to OEM PDU, 200-240V, 15A, IEC320/C13, PT# 59	39M5200
Power cord, 3.05 m (10 ft), drawer to IBM PDU, 200-240V, 10A, IEC320/C20, PT# 59	39M5392
Power cord, 4.3 m (14 ft) drawer to IBM PDU, 200-240V, 10A, IEC320/C13, IEC320/C14PT# 59	39M5510
Power cord, 2.8 m (9 ft), drawer to IBM PDU, 200-240V, 10A, IEC320/C13, IEC320/C14	39M5509
Power cord, 1.5 m (5 ft), drawer to IBM PDU, 200-240V, 10A, IEC320/C13, IEC320/C14	39M5508
Line cord, 1.83 m (6 ft), to wall, 100-127V, 12A, IEC320/C13, PT#4	41V1960
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 100-127V, 10A, IEC320/C13, PT#70	39M5240
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#2	39M5068
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#18	39M5123
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#19	39M5130

Table 20. Power and line cords (1611-16E) (continued)

Description	Option and CRU part number
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#22	39M5144
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#23	39M5151
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#24	39M5158
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#32	39M5172
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#62	39M5206
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 200-240V/10A, IEC320/C13, PT#69	39M5226
Line cord, 2.8 m (9 ft) to wall/OEM PDU, 250V, 10A, IEC320/C13, PT#6, insulated	39M5102





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## Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. Use this information to obtain additional information about IBM and IBM products, determine what to do if you experience a problem with your IBM system or optional device, and determine whom to call for service, if it is necessary.

---

### Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated firmware and operating-system device drivers for your IBM product at <http://www.ibm.com/support/fixcentral/>. The IBM Warranty terms and conditions state that you, the owner of the IBM product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your IBM service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.

---

### Opening a support request

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

To open a support call, complete the following steps.

1. Create a brief problem description and a prioritization for your support call.
2. Gather the required product information to provide to IBM Support. The serial number and MTM (IBM 4-digit machine identifier) are on the product label and will help IBM Support quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted. The product information labels are on the bottom of the switch, see “Before installing the RackSwitch” on page 13.
3. Gather your hardware and software maintenance agreement contract numbers, if applicable.
4. Gather other pertinent information such as error messages and logs.

You can determine the product MTM and serial number in the following ways:

- Locate the product information labels on the bottom of the switch, see “Before installing the RackSwitch” on page 13.
- If the firmware is at 7.6.x.x or later, you can determine the machine type model (MTM) and serial number through the interface. For more information on locating the MTM and serial number (VPD) through the interface, see “Configuring Vital Product Data after a switch replacement” on page 41.

After you gather your product information, you can submit a service request in either of two ways:

- In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378) to open a hardware report. See <http://www.ibm.com/planetwide/> for additional support telephone numbers.
- Go to [http://www.ibm.com/support/entry/portal/Open\\_service\\_request/](http://www.ibm.com/support/entry/portal/Open_service_request/) to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to IBM Support quickly and efficiently. IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

After you gather your product information, you can submit a service request in either of two ways:

- In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378) to open a hardware report. See <http://www.ibm.com/planetwide/> for additional support telephone numbers.
- Go to [http://www.ibm.com/support/entry/portal/Open\\_service\\_request/](http://www.ibm.com/support/entry/portal/Open_service_request/) to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to IBM Support quickly and efficiently. IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

For more information about Support Line and other IBM services, see <http://www.ibm.com/services/>.

---

## How to send Dynamic System Analysis data to IBM

Use the IBM Enhanced Customer Data Repository to send diagnostic data to IBM. Before you send diagnostic data to IBM, read the terms of use at <http://www.ibm.com/de/support/ecurep/terms.html>.

You can use any of the following methods to send diagnostic data to IBM:

- **Standard upload:** [http://www.ibm.com/de/support/ecurep/send\\_http.html](http://www.ibm.com/de/support/ecurep/send_http.html)
- **Standard upload with the system serial number:** [http://www.ecurep.ibm.com/app/upload\\_hw](http://www.ecurep.ibm.com/app/upload_hw)
- **Secure upload:** [http://www.ibm.com/de/support/ecurep/send\\_http.html#secure](http://www.ibm.com/de/support/ecurep/send_http.html#secure)
- **Secure upload with the system serial number:** [https://www.ecurep.ibm.com/app/upload\\_hw](https://www.ecurep.ibm.com/app/upload_hw)

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## Using the documentation

Information about your IBM system and preinstalled software, if any, or optional device is available in the documentation that comes with the product. That documentation can include printed documents, online documents, readme files, and help files. Also, some documents are available through the IBM Publications Center at <http://www.ibm.com/shop/publications/order/>.

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## Getting help and information from the World Wide Web

IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.ibm.com/supportportal/>.

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## Creating a personalized support web page

At <http://www.ibm.com/support/mynotifications/>, you can create a personalized support web page by identifying IBM products that are of interest to you. From this personalized page, you can subscribe to weekly email notifications about new technical documents, search for information and downloads, and access various administrative services.



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## Appendix B. Notices

This information was developed for products and services offered in the U.S.A.

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## Important notes

Processor speed indicates the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1024 bytes, MB stands for 1,048,576 bytes, and GB stands for 1,073,741,824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1,000,000 bytes, and GB stands for 1,000,000,000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives that are available from IBM.

Maximum memory might require replacement of the standard memory with an optional memory module.

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Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

---

## Particulate contamination

**Attention:** Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document. Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If IBM determines that the levels of particulates or gases in your environment have caused damage to the device, IBM may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 21. Limits for particulates and gases

Contaminant	Limits
Particulate	<ul style="list-style-type: none"><li>• The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2<sup>1</sup>.</li><li>• Air that enters a data center must be filtered to 99.97% efficiency or greater, using high-efficiency particulate air (HEPA) filters that meet MIL-STD-282.</li><li>• The deliquescent relative humidity of the particulate contamination must be more than 60%<sup>2</sup>.</li><li>• The room must be free of conductive contamination such as zinc whiskers.</li></ul>
Gaseous	<ul style="list-style-type: none"><li>• Copper: Class G1 as per ANSI/ISA 71.04-1985<sup>3</sup></li><li>• Silver: Corrosion rate of less than 300 Å in 30 days</li></ul>

<sup>1</sup> ASHRAE 52.2-2008 - *Method of Testing General Ventilation Air-Cleaning Devices for Removal Efficiency by Particle Size*. Atlanta: American Society of Heating, Refrigerating and Air-Conditioning Engineers, Inc.

<sup>2</sup> The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.

<sup>3</sup> ANSI/ISA-71.04-1985. *Environmental conditions for process measurement and control systems: Airborne contaminants*. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.

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## Documentation format

The publications for this product are in Adobe Portable Document Format (PDF) and should be compliant with accessibility standards. If you experience difficulties when you use the PDF files and want to request a web-based format or accessible PDF document for a publication, direct your mail to the following address:

*Information Development  
IBM Corporation  
205/A015  
3039 E. Cornwallis Road  
P.O. Box 12195*

*Research Triangle Park, North Carolina 27709-2195  
U.S.A.*

In the request, be sure to include the publication part number and title.

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## **Telecommunication regulatory statement**

This product may not be certified in your country for connection by any means whatsoever to interfaces of public telecommunications networks.

Further certification may be required by law prior to making any such connection. Contact an IBM representative or reseller for any questions.

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## **Electronic emission notices**

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

## **Federal Communications Commission (FCC) statement**

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## **Industry Canada Class A emission compliance statement**

This Class A digital apparatus complies with Canadian ICES-003.

## **Avis de conformité à la réglementation d'Industrie Canada**

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.



## Australia and New Zealand Class A statement

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

## European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

**Attention:** This is an EN 55022 Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Responsible manufacturer:

International Business Machines Corp.  
New Orchard Road  
Armonk, New York 10504  
914-499-1900

European Community contact:

IBM Deutschland GmbH  
Technical Regulations, Department M372  
IBM-Allee 1, 71139 Ehningen, Germany  
Tele: 0049 (0) 7032 15-2941  
Email: lugi@de.ibm.com

## Germany Class A statement

**Deutschsprachiger EU Hinweis:**

### **Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit**

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse A ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der IBM gesteckt/eingebaut werden.

EN 55022 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden: "Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

## **Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten**

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG in der Bundesrepublik Deutschland.

## **Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2004/108/EG) für Geräte der Klasse A**

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller:

International Business Machines Corp.  
New Orchard Road  
Armonk, New York 10504  
914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH  
Technical Regulations, Department M372  
IBM-Allee 1, 71139 Ehningen, Germany  
Tele: 0049 (0) 7032 15-2941  
Email: lugi@de.ibm.com

### **Generelle Informationen:**

**Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse A.**

## **VCCI Class A statement**

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A

This is a Class A product based on the standard of the Voluntary Control Council for Interference (VCCI). If this equipment is used in a domestic environment, radio interference may occur, in which case the user may be required to take corrective actions.

## **Japan Electronics and Information Technology Industries Association (JEITA) statement**

高調波ガイドライン適合品

Japanese Electronics and Information Technology Industries Association (JEITA)  
Confirmed Harmonics Guideline (products less than or equal to 20 A per phase).

## Korea Communications Commission (KCC) statement

이 기기는 업무용(A급)으로 전자파적합기기로  
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바라며, 가정외의 지역에서 사용하는 것을 목  
적으로 합니다.

This is electromagnetic wave compatibility equipment for business (Type A). Sellers and users need to pay attention to it. This is for any areas other than home.

## Russia Electromagnetic Interference (EMI) Class A statement

ВНИМАНИЕ! Настоящее изделие относится к классу А.  
В жилых помещениях оно может создавать радиопомехи, для  
снижения которых необходимы дополнительные меры

## People's Republic of China Class A electronic emission statement

中华人民共和国“A类”警告声明

声明  
此为A级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，  
可能需要用户对其干扰采取切实可行的措施。

## Taiwan Class A compliance statement

警告使用者：  
這是甲類的資訊產品，在  
居住的環境中使用時，可  
能會造成射頻干擾，在這  
種情況下，使用者會被要  
求採取某些適當的對策。



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