

IBM TIVOLI TECHNICAL USER CONFERENCE

Nov 30th - Dec 4th 2009 Helsinki

SDPA	Service Delivery and Process Automation, Maximo
TSM	Storage Management
NET	Network Management
SEC	Security
SAPM	Service Availability and Performance Management
BP	Business Partner Offerings

Day 1 - Monday 30th November										
	Room 101c	Room 101d	Room 102	Room 201	Room 203	Room 209	Lab Room 204	Lab Room 205	Lab Room 206	Lab Room 207
08:30-12:00	European Tivoli University 2009 Welcome Coffee and Registration In Congress Foyer									
12:00-13:30	Lunch - in "Ballroom", "Buffet" & "Piazza" (Ground Floor)									
13:30-15:00	<p style="text-align: center;">Technical Keynote Session</p> <p style="text-align: center;">TBC</p> <p style="text-align: center;">Room 101abc (Ground Floor)</p>									
15:00-15:30	Coffee Break									
15:30-17:00	<p style="text-align: center;">Executive Keynote Session</p> <p style="text-align: center;">Steve Sorce</p> <p style="text-align: center;">Room 101abc (Ground Floor)</p>									
17:00-17:15	Movement Break									
17:15-18:30	SAPM40	SDPA14	NET05	SDPA30	SDPA46	NET17	STOR01	SAPM06	TBC	TBC
	The dream comes true: End-to-End Automation	IBM License Metric Tool and TAD4D Overview	Tivoli Common Reporting Strategy/Roadmap	Tivoli Key Lifecycle Manager Technical Introduction	Troubleshooting the most common TADDM PMRs	IBM Tivoli Network Manager technical overview and roadmap	TSM FastBack: Installation, Configuration, and Operation (hands-on session)	How to implement real user transactions monitoring with Web Response Monitoring - ITCAM for Transactions 7.1	TBC	TBC
	Joachim Schmalzried	Tommaso Mazzarotto	Stuart Cook	David Crowther	Mariella Angelini	Arend Berg	Bob Mitchell	Attilio Papili	TBC	TBC
18:45	Expo Grand Opening with Steve Sorce - In Solution Showcase Area ("Wintergarden", Ground Floor)									
19:00	Welcome Reception in the Solution Showcase Area									

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Day 2 - Tuesday 1st December										
	Room 101c	Room 101d	Room 102	Room 201	Room 203	Room 209	Lab Room 204	Lab Room 205	Lab Room 206	Lab Room 207
8:30-9:45	SDPA43	SDPA11	SAPM16	NET06	SAPM12	SDPA24	STOR12	SEC04	NET02	SDPA15
	Advanced Service Management Integrations for Cross-Industry Solutions - Capabilities/Strategy/Roadmap	Maximo Life Sciences 7.1 what's new	Managing the Triple Constraints - Time, Cost and Quality	Tivoli Integrated Portal (TIP) Strategy/Roadmap	A dive into eSupport : IBM strategy and Log Analyzer overview	IBM led Desktop/Hand-held LifeCycle Management now and in the future	TSM for SharePoint, Part 1	IBM Tivoli Access Manager DIY: A first introduction, installation of the product Part 1	Jumpstart OMNibus v7.3 (Installing ObjectServer and Probes, basic configure, EIF-Integration and Maintenance Mode concepts) - Part 1	IBM Tivoli Provisioning Manager 7.1 Proof Of Technology Part 1
	Daniel Tabor	Peter Blakemore	Jason Latto	Stuart Cook	Francesco Marinucci	Phil Billin	Tricia Jiang	Derk Bijmolt	Dietger Bahn	Craig Gorman
9:45-10:15	Coffee Break In Solution Showcase Area									
10:15-11:30	STOR04	SAPM32	SAPM01	SDPA10	SEC11	SDPA47	STOR13	SEC05	NET03	SDPA16
	IBM Tivoli Storage Manager FastBack Overview (lecture session)	Next Generation Measuring, Monitoring and Eventing of a Virtualized Sun Solaris Environment	How to analyse TEC rule bases during the transition of TEC to OMNibus	Integrated View for Release and Deployment Management inside IBM Service Management	zSecure 1.11 new features and functions for RACF security management	Debugging a TADDM Discovery	TSM for SharePoint, Part 2	IBM Tivoli Access Manager DIY: A first introduction, installation of the product Part 2	Jumpstart OMNibus v7.3 (Installing ObjectServer and Probes, basic configure, EIF-Integration and Maintenance Mode concepts) - Part 2	IBM Tivoli Provisioning Manager 7.1 Proof Of Technology Part 2
	Bob Mitchell	Andreas Golombek	Arend Berg	Wolfgang Michel	Rob Van Hoboken	Mariella Angelini	Tricia Jiang	Derk Bijmolt	Dietger Bahn	Craig Gorman
11:30-11:45	Movement Break									
11:45-13:00	SDPA33	SAPM43	SAPM20	SEC01	BP01	SDPA05	STOR02	SAPM05	NET04	SDPA17
	An Introduction to Cognos Business Intelligence and Performance Management	"Green" Management of IT and Facilities: You Can't Manage What You Aren't Monitoring	System z Basics in a Nutshell For Technicians Who (REALLY) Don't Want to Learn It.	TAM E-SSO Overview Including Demo of Product	Versatile Authentication Services @ SD Worx and KBC Bank	Interfaces from the IBM Service Management platform into the rest of the world	TSM FastBack for Microsoft Exchange (hands-on session)	How implement robotic transactions monitoring with ITCAM for Transactions 7.1 and Rational Performance Tester 8.0	Jumpstart OMNibus v7.3 (Installing ObjectServer and Probes, basic configure, EIF-Integration and Maintenance Mode concepts) - Part 3	IBM Tivoli Provisioning Manager 7.1 Proof Of Technology Part 3
	Paul Husbands	Wayne Riley	Marti Lombardi	Balbinder Sidhu	Marc Vanmaele	Oliver Kiess	Bob Mitchell	Attilio Papili	Dietger Bahn	Craig Gorman
13:00-14:30	Lunch In "Ballroom", "Buffet" & "Piazza" - Coffees/Desserts After Lunch In Solution Showcase Area									
14:30-15:45	SDPA01	SAPM29	SAPM07	TBC	SEC12	TBC	STOR05	SDPA22	SEC08	SDPA18
	Maximo Mobile Work Manager, Inventory Manager and Maximo Everyplace Demonstration	OMNibus Web GUI (formerly Webtop) strategy and update	TBSM 4.2 customized dashboards integrating Open Source Wiki	TBC	Get Compliant with Regulations: Clean up your RACF Database	TBC	Tivoli Storage Manager 6.1 Upgrade	Tivoli Desktop Life Cycle Management Hands on Lab Part 1	ITAM with TrustBuilder C Man DIY: Configuration of an actual Customer Case Part 1	IBM Tivoli Provisioning Manager 7.1 Proof Of Technology Part 4
	Dominic Bramley	Stuart Cook	Fabio Maggi	TBC	Rob Van Hoboken	TBC	Mary Bourgeois	Phil Billin/Paul O'Mahoney	Derk Bijmolt	Craig Gorman
15:45-16:15	Coffee Break In Solution Showcase Area									
16:15-17:30	SAPM41	SAPM27	SAPM21	SEC15	TBC	TBC	STOR21	SDPA23	SEC09	SDPA19
	Surviving disasters with Tivoli Business Continuity Process Manager.	Upgrade of TEC to Omnibus	Top ten CICS/TS issues that IBM Tivoli OMEGAMON XE for CICS on z/OS can help you solve	Demonstration of Tivoli Access Manager for Enterprise Single Sign-on in operation using two factor authentication	TBC	TBC	Tivoli Storage Manager 6.1 New Features	Tivoli Desktop Life Cycle Management Hands on Lab Part 2	ITAM with TrustBuilder C Man DIY: Configuration of an actual Customer Case Part 2	IBM Tivoli Provisioning Manager 7.1 Proof Of Technology Part 5
	Joachim Schmalzried	Michael Hau	Marti Lombardi	Matthew Boulton	TBC	TBC	Mary Bourgeois	Phil Billin/Paul O'Mahoney	Derk Bijmolt	Craig Gorman
14:30-21:00	Solution Showcase Open									

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Day 3 - Wednesday 2nd December										
	Room 101c	Room 101d	Room 102	Room 201	Room 203	Room 209	Lab Room 204	Lab Room 205	Lab Room 206	Lab Room 207
8:30-9:45	TBC	SDPA35	SAPM09	NET14	SAPM04	TBC	STOR08	SEC02	SAPM25	SDPA02
	TBC	Deep dive look at Cognos meta-data modelling and OLAP cube building	ISA IBM Support Assistant	Introduction to Tivoli Netcool Impact - Enhancing Netcool Event Management	Proactive monitoring for the critical Business transactions using ITCAM for Transactions 7.1	TBC	IBM Tivoli Storage Productivity Center 4.1 New Features (hands-on lab) Part 1	Install and Configure IBM Tivoli Access Manager for Enterprise Single Sign-On (TAM E-SSO) product	ITM integration with TEC and Omnibus Part 1	Practical Customisation Workshop for Maximo Mobile 7.1
	TBC	Paul Husbands	Fabio Maggi	Hans-Henning Gehrts	Attilio Papili	TBC	Andy Benbenek	Balbinder Sidhu	Michael Hau	Dominic Bramley
9:45-10:15	Coffee Break In Solution Showcase Area									
10:15-11:30	SAPM44	SDPA04	SAPM22	TBC	SAPM02	TBC	STOR09	SEC03	SAPM26	STOR17
	IBM Tivoli Monitoring for Energy Management	TPM 7.x architecture and concepts for software and artefact staging	Ten Things That Frequently Keep You From Using IBM Tivoli OMEGAMON XE for CICS/TS on z/OS effectively	TBC	Building Business Services in 5 days	TBC	IBM Tivoli Storage Productivity Center 4.1 New Features (hands-on lab) Part 2	Create Profiles using Access Studio a component of TAM E-SSO a solution that provides automatic application account provisioning	ITM integration with TEC and Omnibus Part 2	TSM for ERP, Part 1
	Wayne Riley	Nico Schwarz	Marti Lombardi	TBC	Arend Berg	TBC	Andy Benbenek	Balbinder Sidhu	Michael Hau	Cyrus Niltchian
11:30-11:45	Movement Break									
11:45-13:00	SDPA21	SAPM42	SAPM10	SEC10	SDPA36	TBC	STOR03	SEC17	SDPA34	STOR18
	Data Federation in TPAE based solutions	z/OS and Linux on System z Management with Tivoli	Deployment, usage, customization, tuning, and best practice of an ITM environment	How to get the best out of your TAMEb environment	Integrating TADDM using ISM Glue (aka TDI)	TBC	TSM FastBack Repository Replication (hands-on session)	Tivoli Identity Manager 5.1 - Hands on with the New Features Part 1	Hands on Ad-Hoc Query and Analysis Lab for Cognos Business Intelligence	TSM for ERP, Part 2
	Pawel Wozniak	Joachim Schmalzried	Dirk Wouters	Lesley Malone	Jan Erik Hoel	TBC	Bob Mitchell	Paul O'Mahoney	Paul Husbands	Cyrus Niltchian
13:00-14:30	Lunch In "Ballroom", "Buffet" & "Piazza" - Coffees/Desserts After Lunch In Solution Showcase Area									
14:30-15:45	TBC	SDPA31	SAPM11	TBC	TBC	SDPA09	TBC	SEC18	NET11	STOR22
	TBC	Beta Programs - What's in it for You	Top 10 ITM troubleshooting scenarios	TBC	TBC	CI Management Step-by-Step	TBC	Tivoli Identity Manager 5.1 - Hands on with the New Features Part 2	Jumpstart Impact: Creating and Event Enrichment policy - Part 1 - Installation of Tivoli Netcool Impact	Tivoli Storage Manager 6.1 Installation and Configuration, Part 1
	TBC	David Crowther	Francesco Marinucci	TBC	TBC	Wolfgang Michel	TBC	Paul O'Mahoney	Hans-Henning Gehrts	Mary Bourgeois
15:45-16:15	Coffee Break In Solution Showcase Area									
16:15-17:30	SDPA44	SAPM08	TBC	SDPA27	SAPM17	TBC	TBC	SEC16	NET12	STOR23
	Tivoli Dashboard and Visualization - Capabilities/Strategy/Roadmap	TBSM 4.2: thoughts on managing high number of service instances	TBC	Importing And Exporting Information From TADDM Using TDI	How to approach Scalability in a 100,000 endpoint estate	TBC	TBC	Tivoli Access Manager for Enterprise Single Sign-on in operation using two-factor authentication	Jumpstart Impact: Creating and Event Enrichment policy - Part 2 - Creating the Policy	Tivoli Storage Manager 6.1 Installation and Configuration, Part 2
	Daniel Tabor	Fabio Maggi	TBC	Christer Borg	Jason Latto	TBC	TBC	Matthew Boulton	Hans-Henning Gehrts	Mary Bourgeois
14:30-21:00	Solution Showcase Open									

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Day 4 - Thursday 3rd December

Day 4 - Thursday 3rd December											
	Room 101c	Room 101d	Room 102	Room 201	Room 203	Room 209	Lab Room 204	Lab Room 205	Lab Room 206	Lab Room 207	
8:30-9:45	SDPA07	SAPM03	SAPM23	NET13	SDPA20	TBC	TBC	TBC	TBC	TBC	
	Best practices from the field for successful delivery of an IBM Service Management solution.	Monitoring end-users's response time of real Business transactions using ITCAM for Transactions 7.1	IBM Tivoli OMEGAMON XE and DE concepts for IBM Tivoli OMEGAMON II users	Common Event Format of Netcool Omnibus explained, Rulesfiles practise and Tools	Change Process in CCMDB		TSM 6.1 Reporting and Monitoring, Part 1	High Availability with Tivoli System Automation Part 1	ITAM's Session Management Server DIY: Installation, Configuration, Explained Part 1	IBM Tivoli Storage Productivity Center Upgrade to 4.1 (hands-on lab) Part 1	
	Oliver Kiess	Attilio Papili	Marti Lombardi	Hans-Henning Gehrts	Pawel Wozniak	TBC	Cyrus Niltchian	Joachim Schmalzried	Derk Bijmolt	Andy Benbenek	
9:45-10:15	Coffee Break In Foyer 101 (Ground Floor) & Club Foyer (1st Floor)										
10:15-11:30	NET08	SAPM33	SAPM19	SEC13	SDPA06	TBC	TBC	TBC	SEC07	STOR11	
	Netcool/OMNIBus 7.3 multi-tier configuration	Tivoli Predictive Analytics - Capabilities/Strategy/Roadmap	System- and Network Management with IBM Tivoli Monitoring and Agent Builder Network Management Solution at a small and medium Business customer in Germany	Programming your own reports with zSecure: CARLa programming workshop Part 1	What is the Common Data Model and how to use it for designing a process based CCMDB solution		TSM 6.1 Reporting and Monitoring, Part 2	High Availability with Tivoli System Automation Part 2	ITAM's Session Management Server DIY: Installation, Configuration, Explained Part 2	IBM Tivoli Storage Productivity Center Upgrade to 4.1 (hands-on lab) Part 2	
	Zane Bray	Daniel Tabor	Jochen Schneider & Dominik Soldanski	Rob Van Hoboken	Oliver Kiess	TBC	Cyrus Niltchian	Joachim Schmalzried	Derk Bijmolt	Andy Benbenek	
11:30-11:45	Movement Break										
11:45-13:00	SAPM45	SDPA12	SDPA08	NET01	SAPM28	TBC	TBC	TBC	SEC14	SDPA03	NET09
	Dynamic Infrastructure	Maximo Spatial overview	Implementing a combined Configuration and IT Asset Management solution	Transition of Netview to multiple ITNM instances: a customer story.	Dynamic Infrastructure at work: a sample solution to efficiently monitor your business		Tivoli Storage Manager 6.1 Database Experience	programming your own reports with zSecure: CARLa programming workshop Part 2	Application design workshop for Maximo Everyplace.	Netcool/OMNIBus 7.3 multi-tier configuration lab Part 1	
	Wayne Riley	Peter Blakemore	Wolfgang Michel	Arend Berg	Walter Pietroni	TBC	Mary Bourgeois	Rob Van Hoboken	Dominic Bramley	Zane Bray	
13:00-14:30	Lunch In "Ballroom" (Ground Floor), "Piazza" (Ground Floor) & "Club Restaurant" (1st Floor)										
14:30-15:45	TBC	SAPM24	TBC	STOR15	TBC	TBC	SAPM13	STOR07	SAPM36	SDPA29	NET10
		How to integrate TSM 6.1 Monitoring & Reporting into the real ITM world		IBM Information Archive			IBM Tivoli Omeгамon XE on zOS V 4.2.0.From installation to troubleshooting	Tivoli Storage Manager 6.1 Data Deduplication	End-to-end Automation and Operations with Tivoli System Automation Application Manager Part 1	Advanced Java in TPAE based solutions Part 1	Netcool/OMNIBus 7.3 multi-tier configuration lab Part 2
		Christian Michaelski		Tricia Jiang			Francesco Marinucci	Mary Bourgeois	Joachim Schmalzried	Pawel Wozniak	Zane Bray
15:45-16:15	Coffee Break In Foyer 101 (Ground Floor) & Club Foyer (1st Floor)										
16:15-17:30	TBC	TBC	SDPA32	SAPM18	TBC	SDPA13	STOR14	SAPM37	SDPA45	STOR16	
			How to resolve WMI problems in TADDM	Maturing from Systems Management to Service Management at scale / complexity		Why Linear Assets?	Cristie Bare Machine Recovery for TSM (TBMR)	End-to-end Automation and Operations with Tivoli System Automation Application Manager Part 2	Advanced Java in TPAE based solutions Part 2	IBM Tivoli Storage FlashCopy Manager	
			Jan Erik Hoel	Jason Latto		Peter Blakemore	Tricia Jiang	Joachim Schmalzried	Pawel Wozniak	Cyrus Niltchian	
14:30-17:30	Solution Showcase Open										
18:30 - Late	TBC										

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Friday 4th December										
	Room 101c	Room 101d	Room 102	Room 201	Room 203	Room 209	Lab Room 204	Lab Room 205	Lab Room 206	Lab Room 207
8:30-9:45	TBC	TBC	TBC	TBC	TBC	TBC	NET15	SAPM38	NET18	TBC
	TBC	TBC	TBC	TBC	TBC	TBC	IBM Tivoli Network Manager IP Edition v3.8: Proof of Technology Part 1	z/OS End-to-end Automation and Operations with Tivoli System Automation Part 1	Netcool Omnibus Event History and Reporting Part 1	TBC
	TBC	TBC	TBC	TBC	TBC	TBC	Jouni Huttunen	Joachim Schmalzried	Christian Oehser	TBC
9:45-10:15	Coffee Break In Foyer 101 (Ground Floor) & Club Foyer (1st Floor)									
10:15-11:30	TBC	TBC	TBC	TBC	TBC	TBC	NET16	SAPM39	NET19	TBC
	TBC	TBC	TBC	TBC	TBC	TBC	IBM Tivoli Network Manager IP Edition v3.8: Proof of Technology Part 2	z/OS End-to-end Automation and Operations with Tivoli System Automation Part 2	Netcool Omnibus Event History and Reporting Part 2	TBC
	TBC	TBC	TBC	TBC	TBC	TBC	Jouni Huttunen	Joachim Schmalzried	Christian Oehser	TBC
11:30-11:45	Movement Break									
11:45-13:00	TBC	TBC	TBC	TBC	TBC	TBC	CLOSED	CLOSED	CLOSED	CLOSED
	TBC	TBC	TBC	TBC	TBC	TBC	CLOSED	CLOSED	CLOSED	CLOSED
	TBC	TBC	TBC	TBC	TBC	TBC	CLOSED	CLOSED	CLOSED	CLOSED
13:00	Conference Close									