

# Servizi di Formazione

## IBM Training

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**IBM Training** announces the

### **Tivoli Technical Conferences I e II** **May 26-27 and 28-29, 2009 - IBM Auditorium, Rome**

The Tivoli Technical Conferences represent a unique opportunity to increase the technical skills for professionals involved in managing and integrating IT systems using the Tivoli software. The aim of the events is to illustrate the features and functionality of Tivoli Software products, highlighting the technical innovations introduced by the latest versions and the opportunities for innovative solutions that allow integrating and managing dynamically the IT assets.

The **Tivoli Technical Conference I** addresses the central issues of improving the level of service, the management of the infrastructures, the cost control and the protection from security threats, through the presentation of the new features of Tivoli products of the areas of Service Management, Security Management, Storage Management, Asset Management and Solutions for Green Data Center.

The **Tivoli Technical Conference II** illustrates the functionalities of the products and the solutions that offer dynamic automations to achieve an improved level of service and to reduce costs; it presents, beyond the IBM Green Data Center solution, the new features and the technological trends of the Tivoli products for Provisioning, Workload Scheduling, Network and Event Management.

The sessions and the demos are presented by the best experts coming from IBM Software Group and Tivoli Rome Laboratory.

The events are addressed to the following professional roles: IT Manager, System Manager, Tivoli Analyst, Tivoli Specialist, System Administrator, Developer, Operator, Developer, Project Manager, IT Consultant and Business Partner.

The participants, during the breaks, will have the opportunity to interact with the experts and to explore, through demo stations, the features of the presented products.

Additional details and updates about the program are available at: [ibm.com/training/it/conf](http://ibm.com/training/it/conf) where you can also subscribe to the events.

Best regards,

*Vincenzo Carugno*  
*Software Training Manager*  
*IBM Italia*

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# **Tivoli Technical Conference I**

## **May 26-27, 2009 - IBM Auditorium, Rome**

### **Agenda**

#### **Tuesday, May 26**

##### **10.00-10.15 Welcome and presentation of the Conference Agenda**

##### **10.15-11.30 CCMDB 7.1 in the IBM Service Management integrated solution**

*Mario Somma, Tivoli Certified IT Architect, Global Response Team EMEA Operations - Software Group, IBM Italy*

Clients today are facing many new challenge rapid changes due to industry consolidation and technology convergence; rising costs driven by process inefficiencies and increasingly complex maintenance; audit and governance requirements; and fragmented isolated (silos) IT systems that diminish overall productivity, operational efficiencies and service quality.

This session shows through a demo how the IBM fully integrated Service Management solution, bases on CCMDB 7.1, can help the IT organizations to meet these challenges and to become more efficient and innovative.

##### **11.30-12.00 Coffee Break**

##### **12.00-13.15 Maximize the availability of business-critical IT services with TSRM 7.1**

*Mario Somma, Tivoli Certified IT Architect, Global Response Team EMEA Operations - Software Group, IBM Italy*

To help maximize the availability of business-critical IT services, Tivoli Service Request Manager focuses on two key attributes: prioritization and responsiveness, making it much easier and faster to restore failing IT services and minimize costly service desk calls.

This session, dedicated to the new version TSRM 7.1, illustrates how to monitor and escalate incidents based on designated service levels.

##### **13.15-14.15 Lunch**

##### **14.15-15.45 Facing the current security and privacy challenges with IBM Tivoli Security solutions**

*Pier Luigi Rotondo, Security IT Architect Tivoli Global Response Team EMEA - Software Group, IBM Italy*

New security threats are emerging, and new regulatory requirements are forcing the organizations to rapidly change their processes and adopt new security mechanisms.

This presentation describes how emerging IBM Tivoli security solutions can help customers to address their security and privacy requirements.

##### **15.45-16.15 Coffee Break**

##### **16.15-17.30 What's new for 2009 in the IBM Tivoli Storage Management portfolio**

*Milko Vaccaro, Tivoli Global Response Team EMEA - Software Group, IBM Italy*

Some new releases of Tivoli Storage products have been announced or already made available during 2009.

This session will provide an overview of the new features available to customers.

#### **Wednesday, May 27**

### **09.30-11.00 Maximo AM and the Enterprise Asset Management**

*Giuseppe Sturiale, Senior Sales Technology Consultant, Tivoli Maximo Solutions, IBM Italy*

This session outlines the framework of Maximo Asset Management 7.1 to build solutions for asset management. It takes into consideration three dimensions for placing projects: Vertical, Add-on Solutions and Maximo for Service Providers.

A discussion session is dedicated to Maximo Spatial to describe the competitive advantage of an EAM solution natively integrated with a GIS.

### **11.00-11.30 Coffee Break**

### **11.30-13.00 Green Data Center: saving energy with IBM**

*Angela Molinari, Tivoli Technical Sales, Software Sales - Sales & Distribution, IBM Italy*

What are the driving factors in saving energy in a data center?

This session presents the IBM holistic approach in reducing power consuming and describes how IBM Service Management solution can be fully implemented through the role description of products involved: ITM for green, IBM Maximo Spatial, ITUAM, TPM, TWS and TWB, TCR.

Come and see how to save energy with the Rome POT green scenarios!

## **Tivoli Technical Conference II May 28-29, 2009- IBM Auditorium, Rome**

### **Agenda**

#### **Thursday, May 28**

#### **10.00-10.15 Welcome and presentation of the Conference Agenda**

#### **10.15-11.30 TBSM e Tivoli Netcool Impact – Increased business value focusing service management and IT on “What matter Most”**

*Marco Celon, Tivoli Technical Sales - Software Group, IBM Italy*

This session presents case studies and technical hints on how to leverage the latest versions of Tivoli BSM and Tivoli Netcool Impact to enable IT Operation to measure and continually improve delivery against operational objectives and business commitments.

#### **11.30-12.00 Coffee Break**

#### **12.00-13.00 IBM Tivoli Network Manager - Extreme Stitching and other out of the ordinary activities**

*Raffaella Nicolosi, Tivoli Global Response Team EMEA - Software Group, IBM Italy*

This session shows how to take ITNM beyond network monitoring:

- Advanced stitching techniques: data import, pattern matching.
- Advanced configuration: NCIM, collections, visualization

#### **13.00-14.00 Lunch**

#### **14.00-15.00 Optimizing your IT in a Dynamic Datacenter with TPM 7.1**

*Mauro Arcese, Tivoli Provisioning Development - Software Group, IBM Italy*

Managing and optimizing your IT infrastructure with TPM 7.1: TPM 7.1 integration within the IBM Service Management model and key features and architecture overview.

This session presents what's new in the TPM 7.1 release and a look at the future (TPM 7.1.1).

#### **15.00-15.30 Coffee Break**

### **15.30-16.30 Business Application deployment with Tivoli Provisioning Manager: an automation platform**

*Fabio De Angelis, Tivoli Provisioning Verification - Software Group, IBM Italy*

The solution presented in this session shows how to automate the Release Management process for the business applications deployment using the TPM and how to integrate it with the Change Management process of CCMDB.

### **16.30-17.30 Increase your business value with TWS 8.5**

*Giulio Santoli, Tivoli TWS Development - Software Group, IBM Italy*

Tivoli Workload Automation brings a dynamic and demanding business and under control, and lets you proactively meet your SLAs.

This session presents how integrate your ERP through Tivoli Workload Scheduling and the new features of TWS 8.5.

## **Friday, May 29**

### **09.30-11.00 Monitoring your environment using IBM Tivoli Monitoring 6.2.x**

*Antonio Sgrò, Tivoli System Availability and Performance Management Best Practices, Software Group, IBM Italy*

This session focuses on the strengths of the product ITM 6.2.x on key integrations with the rest of the Tivoli products (particularly ITCAM) and the products of the Netcool portfolio (TBSM, Omnibus). It presents also what is new in ITM 6.2.1 and ITM 6.2.2 releases and a look at the future (ITM 7.x).

### **11.00-11.30 Coffee Break**

### **11.30-13.00 Green Data Center: saving energy with IBM**

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