

Major insurance company automates processes and grows business with a Web-based solution from Quinity and IBM



Overview

Quinity B.V.
Utrecht, The Netherlands
www.quinity.com

Products

- Quinity Insurance Solution 1.3.4
- IBM WebSphere Application Server 6.0.1
- IBM DB2 Universal Database Enterprise Server Edition 8.2.3

“Our partnership with IBM gives customers confidence and trust in our solution. We greatly enhance our credibility by showing that the Quinity Insurance Solution is proven technology supported by one of the biggest companies in the world.”

*Björn Peijnenburg,
project manager,
Quinity*

Quinity offers a modular, fully integrated Web-based policy and claim management system for insurance companies and brokers in all types of insurance. The Quinity Insurance Solution supports all primary front-, mid- and back-office insurance processes.

Challenge

Monuta Holding, the largest funeral insurance company in The Netherlands, wanted to automate its policy request processes and enable customers to examine and adapt their own records online. Monuta chose the Quinity Insurance Solution (QIS) from Quinity, an IBM Advanced Business Partner that participates in IBM Partnerworld® Industry Networks, because Quinity offered superior functionality out-of-the box with fast, low-cost implementation. Quinity is optimized in the insurance industry network.

Solution

Monuta deployed strategic QIS modules integrated with IBM WebSphere® Application Server and IBM DB2® Enterprise. The solution gives users access to key processes via the Internet, extranet and intranet and lets customer employees quickly handle policy requests and provide quotations. Business partners can now sell the insurance company's products from within the company's network as well.

QIS modules share a central database, which ensures that all insurance professionals and customers always have the same and most up to date information. “By using WebSphere and DB2, QIS becomes a high-availability and scalable solution that can handle high loads and large numbers of concurrent users without impact on performance,” said Björn Peijnenburg, Quinity project manager.

Benefits

Since deploying the Quinity Insurance Solution with IBM WebSphere and DB2, Monuta Holding:

- Accepts 40 percent of policy requests without human interference and creates policies within 10 seconds
- Experienced 50 percent growth without adding new employees
- Provides 24x7 system availability to all stakeholders
- Slashed time to market for new insurance products



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