

Comtec uses IBM platform to run its comprehensive insurance management solution



Overview

Comtec Global, Ltd.
Petach-Tikva, Israel
www.comtecglobal.com

Products

- IBM DB2 Universal Database
- IBM DB2 Content Manager
- IBM WebSphere Portal
- IBM FileNet



"IBM helps us go to market and reach out to a wider audience. We often go to new customers with IBM at our side, which is a key benefit of PartnerWorld Industry Networks and adds great credibility to our solution."

*Michael Rafic,
vice president,
international sales and marketing,
Comtec Global, Ltd.*

Comtec Global, Ltd., an insurance software solutions provider, uses IBM DB2®, WebSphere® and FileNet products as the foundation for its Total Insurance System (TIS), an end-to-end insurance application package. Comtec is owned by the Malam-Team Group, one of Israel's leading technology providers.

Challenge

Most insurers continue to rely on legacy systems that cannot easily be adapted to the Internet, are costly to maintain and make it difficult to compete in today's fast-moving market. Comtec, an IBM Advanced Business Partner that participates in IBM PartnerWorld® Industry Networks and is optimized in the insurance industry, has solved this problem with TIS, its Web-based, enterprise-wide solution.

Solution

TIS, which primarily serves the property and casualty insurance market, performs all the functionality required by insurers, including policy administration, billing, collection, claims processing and reinsurance/reporting. The integrated, modular solution, which runs on the IBM System i™, brings the entire insurance value chain on to a common platform via advanced and secure Web technology, where all parties work from the same IBM DB2 Universal Database™, embedded in System i.

The DB2 database provides mass data storage and exceptional availability. WebSphere Portal allows secure distribution of information over the Internet. DB2 Content Manager and FileNet support paperless document management.

TIS also uses service-oriented architecture (SOA)—a layered framework for enabling business flexibility through linked individual business tasks. SOA enhances TIS connectivity functionality.

Benefits

Comtec's Total Insurance System:

- Maximizes speed to market for new products
- Provides straight-through processing
- Increases productivity and efficiency and cuts costs
- Improves levels of service
- Provides exceptional flexibility and scalability



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