

## Retriever Communications uses the IBM Innovation Centre to test and certify on Maximo

Retriever Communications is an Australian software company solely focused on wireless field automation technology to improve field worker productivity.

Retriever used the IBM® Innovation Centre to test and certify their application Retriever Enterprise on IBM System x® hardware and the Maximo® software platform. The Retriever Service provides mobility solutions for businesses with mobile field forces and consists of two software components: Retriever Server and Retriever Mobile Application. The Retriever Server application is a store and forward and wireless application gateway middleware component while the Retriever Mobile Application is a business application written using the Retriever Application Development Environment (RADE) and deployed to mobile devices running the Retriever K9 Rendering Engine.

The IBM Innovation Centre consultants worked closely with the Retriever team to ensure that their application integrates end-to-end with IBM's Maximo. Retriever used their field test cases to test work order creation, notification to field workers using PDA and then tracking the status of the work order till successful completion.

David Fraser, Senior Software Engineer at Retriever says "Having a complete IBM environment setup by the IBM Innovation Centre team and ready to use "out of the box" is a tremendous advantage for companies such as us who don't necessarily have all of the hardware and software components, or the in-depth technical knowledge required for each of them. It allowed us to focus on the task at hand - integrating with Maximo - without having to either setup a fairly complex environment or learn all of the underlying technologies from the start."

"Finally, being able to access the environment remotely using the VPN facility gave us tremendous flexibility. Since the development effort spanned several weeks, and was not always contiguous, it was not necessary for the team to be physically present at the centre. Also, given that development, testing and demonstration activities were spread over the period of several months, the ability for the IBM Innovation Centre to save and restore the image of the IBM environment meant that we could put the process on hold if required and then easily restart when needed."



For further information:

Retriever Communications <http://www.retrievercommunications.com>

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