

Contracts OnLine



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Contracts OnLine is an integrated solution for businesses contracting with IBM that is deployed in several IBM Business Units and Business Partners across the U.S. and now on a limited basis, in Canada. It is a secure web based application that supports the end-to-end contract execution and management process to include electronic delivery, internal approval and routing, negotiation, electronic signature, retrieval and print. The application supports the entire contracting life cycle management including RFP (Request for Proposal), quote, negotiation, execution, purchase order and active modules.

Benefits of using Contracts OnLine

- ✚ Contracts OnLine allows authorized users to view and execute contracts anywhere and anytime, without additional investment in any IT or technology, using the internet.
- ✚ Contracts OnLine supports a business' contract review/approval process from a single person to a multi-step, multi-person process.
- ✚ Contracts OnLine allows users to view contract status real-time and to search & retrieve, for viewing or printing active or archived contracts.
- ✚ Contracts OnLine will automatically notify the user via email when action is required during the contract execution process or when a contract is about to expire.
- ✚ Contracts OnLine maintains the current version of a contract and the date/time-stamped steps of the execution history.
- ✚ Contracts Online saves you money over time.

What does it cost to use Contracts OnLine?

- ✚ There is no cost associated with using Contracts OnLine

How to register for Contracts OnLine

Contracts OnLine can be accessed via ibm.com/ca by clicking in the blue header "My IBM > Customer Support > "Contracts". Under the heading "Manage your Contract" choose the option "Manage and sign your contracts". Then click the "register" button and follow the instructions.

Our Customer Support OnLine team is also available and can be reached at 1-877-504-8930, option 4, Monday through Friday, 8:00 am - 6:00 PM EST.